Outlook

FINANCIJSKA AGENCIJA
RC SPLIT
1
28 -10- 2026
PREDSTEČAJNE NAGODBE
PRIMANJE I OTPREMA POŠTE
KLASA 034-011/26-10/18
UR. BROJ 118-08-5012-26-945

Za predstečajni postupak - STUDENAC d.o.o., St-431/2026 - prijava tražbine vjerovnika PIERHOUSE BUSINESS SOLUTIONS LIMITED (1/2)

Šalje petra@konticlegal.com <petra@konticlegal.com>
Datum sri, 28.10.2026. 10:19
Prima PRIJAVA-TRAZBINE <prijavatrazbine@fina.hr>
Kopija 'Stelios Antoniou' <stelios.antoniou@aquiladynamics.com>; 'Ben Biffen' <ben.biffen@pierhouse.co.uk>; 'Lana Bunijevac' <lana@konticlegal.com>; stecajni@odpoljak.hr <stecajni@odpoljak.hr>; petra@konticlegal.com <petra@konticlegal.com>

Broj privitaka: 11 (veličina: 14 MB)

Prilog_13_Invoices_i_Statement_izvornici_EN.pdf; 00a_Obrazac_3_primjerak_povjerenika.pdf; 00b_Obrazac_3_primjerak_FINA_web.pdf; Prilog_01_Punomoc_27-10-2026.pdf; Prilog_02_Specifikacija_trazbine.pdf; Prilog_07_Invoice_INV-26-06-06_s_ovjerenim_prijevodom.pdf; Prilog_08_Invoice_INV-26-08-03_s_ovjerenim_prijevodom.pdf; Prilog_09_Invoice_INV-26-08-07_s_ovjerenim_prijevodom.pdf; Prilog_10_Invoice_INV-26-09-02_s_ovjerenim_prijevodom.pdf; Prilog_11_Izvod_otvorenih_stavki_29-09-2026_s_ovjerenim_prijevodom.pdf; Prilog_12_Potvrda_uskladenja_salda_28-10-2026.pdf;

Poštovani,

u ime vjerovnika **PIERHOUSE BUSINESS SOLUTIONS LIMITED**, Crown House 6.02, One Crown Square, Woking, England, GU21 6HR, Ujedinjena Kraljevina (Companies House reg. br. 03455899), kao njegova punomoćnica dostavljam prijavu tražbine

u predstečajnom postupku nad dužnikom **STUDENAC d.o.o.**, OIB 02023029348, koji se vodi pred **Trgovačkim sudom u Splitu** pod poslovnim brojem **St-431/2026**.

Budući da vjerovnik ima sjedište izvan Republike Hrvatske, prijavu dostavljam elektroničkim putem, sukladno Stečajnom zakonu, obavijesti povjerenika i uputama FINA-e.

Prijava je podnesena na dva istovjetno ispunjena primjerka Obrasca 3: na obrascu koji je vjerovniku dostavio povjerenik i na obrascu objavljenom na mrežnoj stranici FINA-e. Riječ je o **jednoj prijavi iste tražbine** u ukupnom iznosu od **20.500,00 EUR**, od čega je 15.750,00 EUR dospjelo, a 4.750,00 EUR dospijeva nakon otvaranja postupka. Molim da se tražbina u tablicu prijavljenih tražbina unese jednom.

Zbog veličine privitaka prijavu dostavljam u dva e-maila. U ovom e-mailu dostavljam:

- 00a_Obrazac_3_primjerak_povjerenika.pdf
- 00b_Obrazac_3_primjerak_FINA_web.pdf
- Prilog_01_Punomoc_27-10-2026.pdf
- Prilog_02_Specifikacija_trazbine.pdf
- Prilog_07_Invoice_INV-26-06-06_s_ovjerenim_prijevodom.pdf
- Prilog_08_Invoice_INV-26-08-03_s_ovjerenim_prijevodom.pdf
- Prilog_09_Invoice_INV-26-08-07_s_ovjerenim_prijevodom.pdf
- Prilog_10_Invoice_INV-26-09-02_s_ovjerenim_prijevodom.pdf
- Prilog_11_Izvod_otvorenih_stavki_29-09-2026_s_ovjerenim_prijevodom.pdf
- Prilog_12_Potvrda_uskladenja_salda_28-10-2026.pdf
- Prilog_13_Invoices_i_Statement_izvornici_EN.pdf

Priloge 3.–6. i 14. dostavljam u idućem e-mailu (2/2).

Radi lakšeg pregleda, kompletna dokumentacija (obrasci i svi prilozi 1.–14.) dostupna je i na sljedećoj poveznici: Za_slanje_FINA

Pismena za vjerovnika molim dostavljati punomoćnici na adresu Radnička cesta 52, 10000 Zagreb, odnosno na petra@konticlegal.com.

Molim potvrdu primitka ovog maila i prijave.

S poštovanjem,
Petra

Kontić Legal

Petra Kontić
Odvjetnica / Attorney at Law

+385 992129435
petra@konticlegal.com
Radnička cesta 52, HR - 10000 Zagreb
https://konticlegal.com/

ODVJETNIČKA TAJNA: Sadržaj ove e-poruke predstavlja odvjetničku tajnu. Poruka je namijenjena isključivo navedenom primatelju. Ukoliko niste navedeni primatelj, daljnja distribucija ove poruke je strogo zabranjena. Ukoliko ste greškom primili ovu e-poruku, molimo da o tome odmah o tome obavijestite pošiljatelja ili odvjetnicu Petru Kontić telefonom na broj +385 99 2129435, te uništite sve eventualne primjerke ove e-poruke. Hvala.

ATTORNEY-CLIENT PRIVILEGED COMMUNICATION: The information contained in this message is confidential. It is intended only to be read by the individual or entity named above or their designee. If the reader of this message is not the intended recipient any distribution of this message is strictly prohibited. If you have received this message in error, please immediately notify the sender or Petra Kontić, Attorney-at-law by telephone at +385 99 2129435 and delete or destroy any copy of this message. Thank you.

Outlook

Za predstečajni postupak - STUDENAC d.o.o., St-431/2026 - prijava tražbine vjerovnika PIERHOUSE BUSINESS SOLUTIONS LIMITED (2/2)

Šalje petra@konticlegal.com <petra@konticlegal.com>
Datum sri, 28.10.2026. 10:15
Prima PRIJAVA-TRAZBINE <prijavatrazbine@fina.hr>
Kopija stecajni@odpoljak.hr <stecajni@odpoljak.hr>; 'Stelios Antoniou' <stelios.antoniou@aquiladynamics.com>; 'Ben Biffen' <ben.biffen@pierhouse.co.uk>; 'Lana Bunijevac' <lana@konticlegal.com>; petra@konticlegal.com <petra@konticlegal.com>

Broj privitaka: 5 (veličina: 5 MB)

Prilog_14_Certificate_of_Good_Standing_27-10-2026.pdf; Prilog_03_Licence_Agreement_26-02-2025.pdf; Prilog_04_Addendum_to_License_Agreement.pdf; Prilog_05_Services_Agreement_26-02-2025.pdf; Prilog_06_Addendum_to_Service_Agreement.pdf;

Poštovani,

nastavno na e-mail (1/2), dostavljam preostale priloge prijave tražbine vjerovnika PIERHOUSE BUSINESS SOLUTIONS LIMITED u predstečajnom postupku nad dužnikom STUDENAC d.o.o., St-431/2026:

- Prilog_03_Licence_Agreement_26-02-2025.pdf
- Prilog_04_Addendum_to_License_Agreement.pdf
- Prilog_05_Services_Agreement_26-02-2025.pdf
- Prilog_06_Addendum_to_Service_Agreement.pdf
- Prilog_14_Certificate_of_Good_Standing_27-10-2026.pdf

Radi lakšeg pregleda, kompletna dokumentacija (obrasci i svi prilozi 1.–14.) dostupna je i na sljedećoj poveznici: Za_slanje_FINA

Molim potvrdu primitka.

S poštovanjem,

Kontić Legal

Petra Kontić
Odvjetnica / Attorney at Law

+385 992129435
petra@konticlegal.com
Radnička cesta 52, HR - 10000 Zagreb
https://konticlegal.com/

ODVJETNIČKA TAJNA: Sadržaj ove e-poruke predstavlja odvjetničku tajnu. Poruka je namijenjena isključivo navedenom primatelju. Ukoliko niste navedeni primatelj, daljnja distribucija ove poruke je strogo zabranjena. Ukoliko ste greškom primili ovu e-poruku, molimo da o tome odmah o tome obavijestite pošiljatelja ili odvjetnicu Petru Kontić telefonom na broj +385 99 2129435, te uništite sve eventualne primjerke ove e-poruke. Hvala.

ATTORNEY-CLIENT PRIVILEGED COMMUNICATION: The information contained in this message is confidential. It is intended only to be read by the individual or entity named above or their designee. If the reader of this message is not the intended recipient any distribution of this message is strictly prohibited. If you have received this message in error, please immediately notify the sender or Petra Kontić, Attorney-at-law by telephone at +385 99 2129435 and delete or destroy any copy of this message. Thank you.

FINANCIJSKA AGENCIJA

OIB: 85821130368

Regionalni centar Split, Mažuranićevo šetalište 24b, 21000 Split

(adresa nadležne jedinice)

Nadležni trgovački sud Trgovački sud u Splitu

Poslovni broj spisa St-431/2026

PRIJAVA TRAŽBINE VJEROVNIKA U PREDSTEČAJNOM POSTUPKU

PODACI O VJEROVNIKU:

Ime i prezime / tvrtka ili naziv
PIERHOUSE BUSINESS SOLUTIONS LIMITED (posluje pod nazivom Pierhouse Technologies)

OIB nije dodijeljen – strana pravna osoba (Companies House, UK, reg. br. 03455899; PDV ID: GB 806 6443 30)

Adresa / sjedište
Crown House 6.02, One Crown Square, Woking, England, GU21 6HR, Ujedinjena Kraljevina

PODACI O DUŽNIKU:

Ime i prezime / tvrtka ili naziv
STUDENAC d.o.o.

OIB 02023029348

Adresa / sjedište
Četvrt Ribnjak 17, 21310 Omiš

PODACI O TRAŽBINI:

Pravna osnova tražbine (npr. ugovor, odluka suda ili drugog tijela, ako je u tijeku sudski postupak oznaku spisa i naznaku suda kod kojeg se postupak vodi)

Licence Agreement i Services Agreement, sklopljeni 26. 2. 2025.; Addendum to License Agreement i Addendum to Service Agreement, potpisani 20. 1. – 5. 2. 2026.

Iznos dospjele tražbine 15.750,00 (EUR)

Glavnica 15.750,00 (EUR)

Kamate 0,00 (EUR)

Iznos tražbine koja dospijeva nakon otvaranja predstečajnog postupka
4.750,00 (EUR)

Dokaz o postojanju tražbine (npr. račun, izvadak iz poslovnih knjiga)
Invoice br. INV-26-06-06, INV-26-08-03, INV-26-08-07 i INV-26-09-02; izvod otvorenih stavki (Statement) na dan 29. 9. 2026.; ovjereni prijevodi računa i izvoda; potvrda dužnika o usklađenju salda (e-mail od 28. 10. 2026.)

Vjerovnik raspolaže ovršnom ispravom DA ☐ NE ☒ za iznos _____ (EUR)

Naziv ovršne isprave

– _____

PODACI O RAZLUČNOM PRAVU:

Pravna osnova razlučnog prava

– _____

_____

Dio imovine na koji se odnosi razlučno pravo

– _____

_____

Iznos tražbine – _____ (EUR)

Razlučni vjerovnik odriče se prava na odvojeno namirenje
ODRIČEM ☐ NE ODRIČEM ☐

Razlučni vjerovnik pristaje da se odgodi namirenje iz predmeta na koji se odnosi njegovo razlučno pravo radi provedbe plana restrukturiranja PRISTAJEM ☐ NE PRISTAJEM ☐

PODACI O IZLUČNOM PRAVU:

Pravna osnova izlučnog prava

– _____

_____

Dio imovine na koji se odnosi izlučno pravo

– _____

_____

Izlučni vjerovnik pristaje da se izdvoji predmet na koji se odnosi njegovo izlučno pravo radi provedbe plana restrukturiranja PRISTAJEM ☐ NE PRISTAJEM ☐

Mjesto i datum

Zagreb, 28. 10. 2026.

Potpis vjerovnika

PIERHOUSE BUSINESS SOLUTIONS LIMITED
po punomoćnici
Petra Kontić, odvjetnica

PETRA KONTIĆ
HR-55573748012

Elektronički potpisano
Electronically signed
28.10.2026.09:21:51

Skenirajte za više informacija-->
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CERTILIA

Obrazac 3.

FINANCIJSKA AGENCIJA

OIB: 85821130368

Mažuranićevo šetalište 24b, 21000 Split

(Regionalni centar Split)

Nadležni trgovački sud: Trgovački sud u Splitu

Poslovni broj spisa: St-431/2026

PRIJAVA TRAŽBINE VJEROVNIKA U PREDSTEČAJNOM POSTUPKU

PODACI O VJEROVNIKU:

Ime i prezime / tvrtka ili naziv
PIERHOUSE BUSINESS SOLUTIONS LIMITED (posluje pod nazivom Pierhouse Technologies)

OIB nije dodijeljen – strana pravna osoba (Companies House, UK, reg. br. 03455899; PDV ID: GB 806 6443 30)

Adresa / sjedište
Crown House 6.02, One Crown Square, Woking, England, GU21 6HR, Ujedinjena Kraljevina

PODACI O DUŽNIKU:

Ime i prezime / tvrtka ili naziv: STUDENAC d.o.o.

OIB: 02023029348

Adresa / sjedište:

Četvrt Ribnjak 17, 21310 Omiš, Hrvatska

PODACI O TRAŽBINI:

Pravna osnova tražbine (npr. ugovor, odluka suda ili drugog tijela, ako je u tijeku sudski postupak oznaku spisa i naznaku suda kod kojeg se postupak vodi)

Licence Agreement i Services Agreement, sklopljeni 26. 2. 2025.; Addendum to License Agreement i Addendum to Service Agreement, potpisani 20. 1. – 5. 2. 2026.

Iznos dospjele tražbine 15.750,00 (EUR)

Glavnica 15.750,00 (EUR)

Kamate 0,00 (EUR)

Iznos tražbine koja dospijeva nakon otvaranja predstečajnog postupka
4.750,00 (EUR)

Dokaz o postojanju tražbine (npr. račun, izvadak iz poslovnih knjiga)
Invoice br. INV-26-06-06, INV-26-08-03, INV-26-08-07 i INV-26-09-02; izvod otvorenih stavki (Statement) na dan 29. 9. 2026.; ovjereni prijevodi računa i izvoda; potvrda dužnika o usklađenju salda (e-mail od 28. 10. 2026.)

Vjerovnik raspolaže ovršnom ispravom DA / (NE) za iznos – (EUR)

Naziv ovršne isprave
–

PODACI O RAZLUČNOM PRAVU:

Pravna osnova razlučnog prava

–

Dio imovine na koji se odnosi razlučno pravo

–

Iznos tražbine – (EUR)

Razlučni vjerovnik odriče se prava na odvojeno namirenje ODRIČEM / NE ODRIČEM

Razlučni vjerovnik pristaje da se odgodi namirenje iz predmeta na koji se odnosi njegovo razlučno pravo radi provedbe plana restrukturiranja PRISTAJEM / NE PRISTAJEM

PODACI O IZLUČNOM PRAVU:

Pravna osnova izlučnog prava

–

Dio imovine na koji se odnosi izlučno pravo

–

Izlučni vjerovnik pristaje da se izdvoji predmet na koji se odnosi njegovo izlučno pravo radi provedbe plana restrukturiranja PRISTAJEM / NE PRISTAJEM

Mjesto i datum

Zagreb, 28. 10. 2026.

Potpis vjerovnika

PIERHOUSE BUSINESS SOLUTIONS LIMITED
po punomoćnici
Petra Kontić, odvjetnica

PETRA KONTIĆ
HR-55573748012

Elektronički potpisano
Electronically signed
28.10.2026.09:21:51

Skenirajte za više informacija-->
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CERTILIA

PUNOMOĆ

kojom

mi, niže potpisani direktori ovlašteni za zastupanje društva **PIERHOUSE BUSINESS SOLUTIONS LIMITED,** trgovački naziv Pierhouse Technologies, privatnog društva s ograničenom odgovornošću (private company limited by shares), osnovanog i registriranog u Engleskoj i Walesu, Ujedinjena Kraljevina, 27. listopada 1997., pod registarskim brojem 03455899, PDV identifikacijski broj (VAT No.) GB 806 6443 30, sa sjedištem na adresi Crown House 6.02, One Crown Square, Woking, England, GU21 6HR, Ujedinjena Kraljevina (u daljnjem tekstu: opunomoćitelj), u ime i za račun tog društva

ovlašćujemo

ODVJETNICU PETRU KONTIĆ

iz Odvjetničkog ureda Petra Kontić, Radnička cesta 52, 10000 Zagreb, Republika Hrvatska, OIB: 55573748012, e-mail: petra@konticlegal.com (u daljnjem tekstu: punomoćnica),

da ga zastupa pred **Ministarstvom financija, Poreznom upravom, Financijskom agencijom (FINA), Trgovačkim sudom u Splitu, povjerenikom u predstečajnom** postupku, dužnikom STUDENAC d.o.o., Četvrt Ribnjak 17, 21310 Omiš, OIB: 02023029348 (u daljnjem tekstu: dužnik), te pred drugim tijelima, pravnim i fizičkim osobama u Republici Hrvatskoj, a osobito u sljedećim radnjama:

1. podnošenje zahtjeva za određivanje i dodjelu osobnog identifikacijskog broja (OIB) opunomoćitelju i preuzimanje potvrde o OIB-u;

2. naručivanje ovjerenih prijevoda isprava opunomoćitelja na hrvatski jezik;

3. podnošenje zahtjeva za usklađivanje stanja tražbina opunomoćitelja s dužnikom STUDENAC d.o.o. te vođenje korespondencije s dužnikom i povjerenikom u vezi s time;

4. sastavljanje i podnošenje prijave tražbine opunomoćitelja u predstečajnom postupku nad dužnikom STUDENAC d.o.o. koji se vodi pred Trgovačkim sudom u Splitu pod poslovnim brojem St-431/2026 te poduzimanje svih radnji u vezi s prijavom tražbine, uključujući dopunu i ispravak prijave te primanje pismena;

POWER OF ATTORNEY

whereby

we, the undersigned directors authorised to represent **PIERHOUSE BUSINESS SOLUTIONS LIMITED**, trading as Pierhouse Technologies, a private company limited by shares, incorporated and registered in England and Wales, United Kingdom, on 27 October 1997, under company number 03455899, VAT No. GB 806 6443 30, with its registered office at Crown House 6.02, One Crown Square, Woking, England, GU21 6HR, United Kingdom (hereinafter: the Principal), in the name and on behalf of that company

hereby authorise

ATTORNEY AT LAW PETRA KONTIĆ

of Petra Kontić Law Office, Radnička cesta 52, 10000 Zagreb, Republic of Croatia, OIB (Personal Identification No.): 55573748012, e-mail: petra@konticlegal.com (hereinafter: the Attorney),

to represent it before the **Ministry of Finance, Tax Administration**, the **Financial Agency (FINA)**, the **Commercial Court in Split**, the trustee in the **pre-insolvency proceedings**, the debtor STUDENAC d.o.o., Četvrt Ribnjak 17, 21310 Omiš, OIB: 02023029348 (hereinafter: the Debtor), and before other authorities, legal entities and natural persons in the Republic of Croatia, in particular in the following actions:

1. submitting an application for the determination and assignment of a Croatian personal identification number (OIB) to the Principal and collecting the OIB certificate;

2. ordering certified translations of the Principal's documents into Croatian;

3. submitting a request for reconciliation of the Principal's claims with the debtor STUDENAC d.o.o. and corresponding with the debtor and the trustee in that regard;

4. drafting and filing the Principal's creditor claim in the pre-insolvency proceedings against the debtor STUDENAC d.o.o. conducted before the Commercial Court in Split under case number St-431/2026, and taking all actions related to the filing of the claim, including supplementing and correcting the claim and receiving documents;

5. zastupanje opunomoćitelja kao vjerovnika u predstečajnom postupku pred Trgovačkim sudom u Splitu nad dužnikom pod poslovnim brojem St-431/2026 te poduzimanje svih radnji koje opunomoćitelju kao vjerovniku pripadaju u tom postupku, uključujući dopunu, ispravak i povlačenje prijave tražbine, razgledavanje spisa, očitovanje o tražbinama i njihovo osporavanje, sudjelovanje na ročištima, glasovanje o planu restrukturiranja, podnošenje pravnih lijekova, pokretanje parnice radi utvrđenja osporene tražbine te primanje pismena;
6. u slučaju obustave predstečajnog postupka i otvaranja stečajnog postupka nad dužnikom, prijavu tražbine i zastupanje opunomoćitelja kao vjerovnika u tom postupku.

5. representing the Principal as a creditor in the pre-insolvency proceedings before the Commercial Court in Split against the Debtor under case number St-431/2026, and taking all actions available to the Principal as a creditor in those proceedings, including supplementing, correcting and withdrawing the claim, inspecting the case file, responding to and contesting claims, attending hearings, voting on the restructuring plan, filing legal remedies, initiating litigation for the determination of a contested claim and receiving documents;
6. should the pre-insolvency proceedings be discontinued and bankruptcy proceedings be opened against the Debtor, filing the claim and representing the Principal as a creditor in those proceedings.

Punomoćnica je ovlaštena u ime i za račun opunomoćitelja potpisivati sve isprave, obrasce, zahtjeve, podneske i izjave potrebne za provedbu radnji iz ove punomoći.

The Attorney is authorised to sign, in the name and on behalf of the Principal, all documents, forms, applications, submissions and statements required to carry out the actions under this Power of Attorney.

Opunomoćitelj je suglasan da ga, u slučaju spriječenosti punomoćnice, zastupa odvjetnik Tomislav Golomejić.

The Principal agrees that, should the Attorney be prevented from acting, it shall be represented by attorney at law Tomislav Golomejić.

Ova punomoć daje se slobodno, dobrovoljno i bez ikakve prisile, uz punu svijest o pravnim posljedicama njezina davanja. Ova punomoć vrijedi do opoziva.

This Power of Attorney is given freely, voluntarily and without any coercion, with full awareness of the legal consequences of granting it. This Power of Attorney is valid until revoked.

Ova punomoć sastavljena je dvojezično, na hrvatskom i engleskom jeziku. U slučaju bilo kakvog odstupanja ili nesuglasja između hrvatske i engleske verzije, mjerodavnom se smatra hrvatska verzija.

This Power of Attorney is drawn up bilingually, in Croatian and English. In the event of any discrepancy or inconsistency between the Croatian and the English version, the Croatian version shall prevail.

Datum i mjesto / Date and place: 27 October 2026, United Kingdom

Ime i prezime / Name and surname:
Ben Biffen
direktor / Director

Ime i prezime / Name and surname:
Martin Robert Oxley
direktor / Director

Ime i prezime / Name and surname:
Jakub Pawel Dudziuk
direktor / Director

Kontić Legal

Prilog 2. uz prijavu tražbine – St-431/2026

FINANCIJSKA AGENCIJA
Regionalni centar Split
Mažuranićevo šetalište 24b, 21000 Split
prijavatrazbine@fina.hr
Za predstečajni postupak — STUDENAC d.o.o., St-431/2026

Vjerovnik: **PIERHOUSE BUSINESS SOLUTIONS LIMITED** (posluje pod nazivom Pierhouse Technologies), Crown House 6.02, One Crown Square, Woking, England, GU21 6HR, Ujedinjena Kraljevina, Companies House reg. br. 03455899, PDV ID: GB 806 6443 30,

zastupan po punomoćnici: Petra Kontić, odvjetnica, Radnička cesta 52, 10000 Zagreb, OIB: 55573748012, e-mail: petra@konticlegal.com, tel. 099 212 94 35

Dužnik: STUDENAC d.o.o., Četvrt Ribnjak 17, 21310 Omiš, OIB: 02023029348

Postupak: Trgovački sud u Splitu, St-431/2026 (rješenje o otvaranju St-431/2026-20 od 29. 9. 2026.)

SPECIFIKACIJA TRAŽBINE
PIERHOUSE BUSINESS SOLUTIONS LIMITED prema STUDENAC d.o.o.

Uz prijavu tražbine u ovom predstečajnom postupku, kao prilog obrascima za prijavu tražbine (Obrazac 3. Pravilnika o sadržaju i obliku obrazaca na kojima se podnose podnesci u predstečajnom i stečajnom postupku, NN 67/19, 54/22, 39/24), vjerovnik dostavlja specifikaciju svoje tražbine prema dužniku:

Račun (Invoice) br.	Datum računa	Opis	Glavnica (EUR)	Dospijeće	U odnosu na otvaranje
INV-26-06-06	30. 6. 2026.	NetTickIT Hosting, svibanj–lipanj 2026.	4.000,00	8. 10. 2026.	nakon otvaranja
INV-26-08-03	31. 8. 2026.	NetTickIT licence (8.450,00) i podrška (1.300,00), rujan 2026.	9.750,00	24. 9. 2026.	prije otvaranja
INV-26-08-07	31. 8. 2026.	NetTickIT Hosting, srpanj–rujan 2026.	6.000,00	24. 9. 2026.	prije otvaranja
INV-26-09-02	28. 9. 2026.	NetTickIT Change Request (500,00 + 250,00)	750,00	12. 10. 2026.	nakon otvaranja
Dospjelo prije otvaranja postupka			**15.750,00**		
Dospijeva nakon otvaranja postupka			**4.750,00**		
UKUPNO			**20.500,00**		

Dospijeća su navedena prema izvodu otvorenih stavki vjerovnika (Statement) na dan 29. 9. 2026. Računi su izdani bez PDV-a.

Kontić Legal

Pravna osnova:

1. Licence Agreement, version 1.1 (Ugovor o licenci), sklopljen 26. 2. 2025. (potpisan od strane dužnika 19. 2. 2025. i vjerovnika 26. 2. 2025.)
2. Services Agreement, version 1.1 (Ugovor o uslugama), sklopljen 26. 2. 2025. (potpisan od strane dužnika 19. 2. 2025. i vjerovnika 26. 2. 2025.)
3. Addendum to License Agreement (Dodatak br. 1 Ugovoru o licenci), potpisan od strane dužnika 20. 1. 2026. i vjerovnika 4. 2. 2026.
4. Addendum to Service Agreement (Dodatak br. 1 Ugovoru o uslugama), potpisan od strane dužnika 20. 1. 2026. i vjerovnika 5. 2. 2026.

Vjerovnik posluje pod nazivom Pierhouse Technologies, pod kojim su izdani računi. Moguće je da se vjerovnik u popisu obveza dužnika (Prilog 35 uz podnesak dužnika od 28. 9. 2026.) vodi pod nazivom „PIERHOUSE TECHNOLOGI", komitent br. 109563.

Dužnik je e-mailom od 28. 10. 2026. (računovodstvo dužnika) potvrdio da je stanje tražbina vjerovnika na dan 29. 9. 2026. usklađeno u iznosu od 20.500,00 EUR.

Prilozi prijavi:

1. Punomoć od 27. 10. 2026.
2. Specifikacija tražbine
3. Licence Agreement, version 1.1 (Ugovor o licenci) od 26. 2. 2025.
4. Addendum to License Agreement (Dodatak br. 1 Ugovoru o licenci), potpisan od strane dužnika 20. 1. 2026. i vjerovnika 4. 2. 2026.
5. Services Agreement, version 1.1 (Ugovor o uslugama) od 26. 2. 2025.
6. Addendum to Service Agreement (Dodatak br. 1 Ugovoru o uslugama), potpisan od strane dužnika 20. 1. 2026. i vjerovnika 5. 2. 2026.
7. Invoice (račun) br. INV-26-06-06 od 30. 6. 2026., s ovjerenim prijevodom
8. Invoice (račun) br. INV-26-08-03 od 31. 8. 2026., s ovjerenim prijevodom
9. Invoice (račun) br. INV-26-08-07 od 31. 8. 2026., s ovjerenim prijevodom
10. Invoice (račun) br. INV-26-09-02 od 28. 9. 2026., s ovjerenim prijevodom
11. Izvod otvorenih stavki (Statement) na dan 29. 9. 2026., s ovjerenim prijevodom
12. Potvrda dužnika o usklađenju salda na dan 29. 9. 2026. (e-mail od 28. 10. 2026.)
13. Invoice br. INV-26-06-06, INV-26-08-03, INV-26-08-07 i INV-26-09-02 te Statement na dan 29. 9. 2026. – izvornici na engleskom jeziku u elektroničkom obliku, radi bolje čitljivosti
14. Certificate of Good Standing (izvadak), Companies House, Ujedinjena Kraljevina, od 27. 10. 2026.

Zagreb, 28. 10. 2026.

PIERHOUSE BUSINESS SOLUTIONS LIMITED
po punomoćnici
Petra Kontić, odvjetnica

PETRA KONTIĆ
HR-55573748012

Elektronički potpisano
Electronically signed
28.10.2026.09:21:51

Skenirajte za više informacija-->
Scan for more information-->

CERTILIA

pierhouse
Technologies

Pierhouse Business Solutions Ltd
Trading as
Pierhouse Technology

Licence Agreement

Studenac d.o.o.
Trading as
STUDENAC MARKET

Version number: 1.1

Pierhouse Commercial Terms

We are delighted You have chosen to use the Software referred to below. Please review the following terms and if You are happy to do so, please sign below to confirm Your agreement.

Licensed Software:

- Our Software: NetTickIT web management system – NetTickIT® Publisher Version 7.14.0229 for printing paper tickets and signs, which includes the following:
  - Import Routine as per the Data Integration Specification
  - Head Office Users
    - View Live Signs
    - View Activity Reports
    - Document Library (If required)
  - In-Store Users
    - View and Print Batches
    - Ad-hoc Signs
    - Local Signs
    - Multi-Item Signs
    - View In-Store Report
    - Document Library (If required)
  - Hand Held Terminals (HHT) Users
    - App
    - Compliance Feature
    - Mobile Printing
  - Electronic Shelf Label Users
- Documentation: specification documentation and training notes

(2) **Authorised licence workstations/stores**:

- **Head Office Licence** – meaning the number of Head Office Users that are authorised to use the above Software as configured is:
  - **Unlimited.**
- **In-Store Licence** – meaning the number of stores that are authorised to use the above Software as configured is:
  - **Minimum 1,300 stores.**
  - **Increase In-Store and App Licences-** _ – additional In-Store & App Licences can be added to the system at a rate of **€6.50 per In-Store and App Licence per complete month**. Additional In-Store and App Licences will be invoiced on a monthly basis for the remainder of the current annual period and then added to the subsequent annual payments thereafter.
  - **Decrease In-Store and App Licences** – In-store & App Licences can be removed from the system at a rate of **€6.50 per In-Store and App Licence per complete month** down to a minimum of 1,300 stores in total in the event of any store closures. Providing the total number of stores does not fall below 1,300 the In-Store & App Licences will be reduced pro-rata and credited on a monthly basis for the remainder of the current annual period and then removed from the subsequent annual payments thereafter.
  - **Starting Fee €6.50 per In-Store & App Licence per month, when over 2,499 stores price per store will decrease as shown in table below:-.**

Number of Stores	Price per Store a month
1,300 – 2,499	€6.50
2,500 – 2,999	€6.25
3,300+	€6.00

(3) **Period**:

- The Period for this Agreement (subject to the terms of this Agreement) commences on the Commencement Date referred to below and lasts for 36 calendar months from the Effective Date referred to below. This Agreement can be terminated in accordance with Section 9 of Our Standard Terms and Conditions (in particular, see Section 9.1).

(4) **Payments**:

- Licence Fee is payable monthly in advance as follows:

  First monthly payment of no less than €8,450 plus VAT is due on the Effective Date; followed by subsequent monthly payments of no less than €8,450 plus VAT payable one month before each anniversary of the Effective Date identified below, on receipt of a VAT invoice.
  - Subsequent monthly payments will be adjusted accordingly for increases in store counts during the previous annual period. Adjustments will be calculated at €6.50 per In-Store Licence per complete month.
  - Subsequently monthly payments will be reduced pro-rata down to a minimum of 1300 stores in total in the event of any store closures during the previous annual period. Adjustments will be calculated at €6.50 per In-Store Licence per complete month.
- Fees may not be increased within the contract period.

This Licence Agreement version 1.1 between:

Pierhouse Business Solutions Limited trading as Pierhouse Technology ("Pierhouse Technology", "We", "Us" or "Our" as appropriate), of 6.02 One Crown Square, Woking, Surrey, GU21 6HR.

and

Studenac d.o.o. trading as Studenac Market, ("Customer", "You" or "Your" as appropriate) of Četvrt Ribnjak 17, 21310 Omiš, Croatia,

is made on the date on which it is signed by both Parties (the "Commencement Date") but Your right to use the Software shall not take effect until the date on which the Software is first installed by Us at any of the authorised licensed seats, workstations or stores referred to above ("the Effective Date").

This License Agreement version 1.0 consists of the Commercial Terms identified above as well as Our Standard Terms and Conditions attached and any Schedules.

Pierhouse Business Solutions Limited trading as Pierhouse Technology
6.02 One Crown Square,
Woking, Surrey, GU21 6HR
A company incorporated in England & Wales
Registration number 03455899

Name and Title of Authorised Signatory: JAKUB DUDZIUK, DIRECTOR

Signature

Date: 26/02/25

Studenac d.o.o. trading as Studenac Market
Četvrt Ribnjak 17,
21310 Omiš, Croatia
A company incorporated in Croatia
Company registration no. 081168181,

Name and Title of Authorised Signatory

Signature

Date: 19.2.2025

The Standard Terms and Conditions

Section 1. Principal Definitions

1.1 In this Agreement terms shall have the meanings specified in this Agreement. In addition, the following terms shall have the following meanings:

Agreement means this agreement, consisting of the Commercial Terms, these standard terms and conditions and the Schedule and Addendum thereto agreed by the parties in writing as expressly forming part of this agreement.

Connected Agreement means the Services Agreement Version number which includes the Specification Sheet and Standard Terms and Conditions of Service dictating the terms and conditions of the cooperation of the Parties in relation to the use of the Software.

Connected Agreements means, collectively, this Agreement consisting of the Commercial Terms, these standard terms and conditions and the Schedule and Addendum thereto agreed by the parties in writing as expressly forming part of this agreement and the Services Agreement Version number which includes the Specification Sheet and Standard Terms and Conditions of Service dictating the terms and conditions of the cooperation of the Parties in relation to the use of the Software.

Commencement Date means the date of commencement of this Agreement, being the date on which the Agreement is signed by both parties unless otherwise specified in the Commercial Terms.

Effective Date means the date on which the Software is first installed by Us at any of the authorised license seats, workstations or stores unless otherwise specified in the Commercial Terms.

Fee means all money payable to Us under this Agreement in respect of Your use of the Software.

Functional Specification(s) means the functional specification and Customer specification in respect of the Software as provided by Us to You.

Intellectual Property Rights means all patents, copyrights, design rights, trademarks, service marks, trade secrets, know-how, database rights and other rights in the nature of intellectual property rights (whether registered or unregistered) and all applications for the same anywhere in the world.

Licensors means third party owners of software included and/or integrated in the Software.

Contract Period means the minimum period for this Agreement as identified in the Commercial Terms.

Schedule refers to the specific schedule within this agreement, which constitutes an integral part of the agreement.

Services means the services (and any ancillary goods (if any) to be provided by Us to You under the Connected Agreement, i.e., Service Agreement, and referred to in the Specification Sheet of that Connected Agreement.

Software means computer software in object code format We provide to You (including the integrated third-party software), together with any associated user documentation, all as specifically stated in this Agreement under article **Licensed Software** as presented in the section **Pierhouse Commercial Terms** of this Agreement.

Term means the period commencing on the Effective Date which will continue for the Contract Period and thereafter unless and until terminated in accordance with this Agreement.

1.2 Words denoting the plural shall include the singular and vice versa. Words denoting a gender shall include all genders. The headings in these Terms are for convenience only and shall not affect their interpretation.

Section 2. Licence for Software

2.1 Subject at all times to the following provisions of this Agreement, We grant to You a non-exclusive, non-transferable licence from the Effective Date and for the remainder of the Term to use the Software only for the benefit of the authorised licence seats, workstations or stores identified in the Commercial Terms.

2.2 You shall not sublicense, disclose, copy, transfer or otherwise permit others to use the Software or its data files other than Your employed or otherwise appointed personnel in the course of their employment or appointment, in accordance with this Agreement.

2.3 Use of the Software is permitted solely for Your own internal business purposes on the licensed seats and for the licence locations or as otherwise identified in the Commercial Terms. You may only use the granted user codes as configured by Us to operate the Software. You can only use the Software for the total number of stores offices, seats, locations, users or workstations (in each case as set out in the Commercial Terms) that do not exceed the total number of granted licences as set out in the Commercial Terms. In order that We can support, maintain and monitor the correct use of our Software, We shall be entitled to conditional access to the server on which Our Software has been installed for the purpose of auditing the use of the Software per Art, 2,7, and for the purpose of fulfilling our obligation stemming from this or Connected Agreements.

2.4 The Software may not be used to provide services for or on behalf of any other person.

2.5 You may make two copies of the original installation digital media for back up purposes provided you record the number and location of all copies of the Software.

2.6 Except to the extent expressly permitted by applicable law, You shall not copy, reverse engineer, decompile, disassemble or modify the Software in whole or in part.

2.7 We shall have the right to inspect and have access to premises, and to the computer equipment located there, at or on which any part of the Software is being kept or used, and any records kept pursuant to this Agreement, for the purpose of ensuring compliance of the terms of this Agreement, provided that We provide You with reasonable advance notice of such inspections, which shall take place at reasonable times and with minimum possible interruption of the operations of the store or computer.

Section 3. Font Licence

You are required to obtain the correct licencing required for the use of any fonts printed or sent by the system.

3.1 Font software is licensed, not purchased. You license font software from the font designer or font foundry that supplies it.

3.2 The licence sets out exactly how you may use the font software and so it needs to be read very carefully as font licences vary from publisher to publisher.

3.3. Most font software licences do not allow you to copy or distribute font software to companies or persons who do not also have a licence to use it. So, you cannot let your advertising agency or your PR company use your fonts unless they themselves have a licence to use those fonts.

Section 4. Warranty

4.1 We warrant (subject to Section 4.2 below) that We are entitled to supply the Software to You and

that the Software provided by Us shall operate substantially in accordance with its Functional Specifications for a period of ninety (90) days from the Effective Date (the **Warranty Period**).

4.1 We warrant that all Services provided under the Connected Agreement will be performed using reasonable care and skill and that goods supplied by Us will be of best quality.

4.2 Operation of any third-party software, including any integrated software (if any), is dependent on warranties We have received from relevant Licensors. We do not provide any warranty, representation or undertaking in respect of such third-party software. However, We shall use all reasonable endeavours to procure for You the benefit of any contractual warranties provided to Us in relation to such software to the extent We benefit from such warranties. Where We supply any goods or services (including Our Material) in connection with the provision of the Services provided under the Connected Agreement, and such goods or services are supplied to Us by a third party, We make no warranty, guarantee, or other term regarding their quality, fitness for purpose, or otherwise. However, where reasonably possible and at our discretion, We shall endeavour to assign to You the benefit of any warranties, guarantees, or indemnities provided to Us by such third parties.

4.3 Subject to Section 4.2 above in relation to third party software, if within the Warranty Period, You notify Us in writing of any defect or fault in the Software in consequence of which it fails to conform in all material respects to the applicable Functional Specification, and such defect or fault does not result from the Software having been used in breach of this Agreement or in combination with any other software not provided by Us, We shall:

(a) seek to repair the Software; or failing this
(b) seek to replace the Software or provide a functional alternative; or failing this
(c) terminate this licence and refund any of the Fee paid to Us as at the date of termination (less a reasonable sum in respect of Your use of the Software to the date of termination) on return of the Software and all copies thereof.

4.4 Neither We nor our Licensors warrant that the use of the Software provided under the Connected Agreements will be uninterrupted or error- free.

4.5 For the avoidance of doubt, hosting and other Services we provide are dependent on corresponding services we receive from subcontractors. We shall not be liable for any failure to provide the Services due to failure by such subcontractors, but we shall use reasonable endeavours to enforce the terms of our agreements with subcontractors to facilitate provision of the Services.

All other conditions, warranties or other terms which might have effect between the parties or be implied or incorporated into this Agreement, whether by statute, common law or otherwise, are hereby excluded, including, without limitation, the implied conditions, warranties or other terms as to satisfactory quality, fitness for purpose or the use of reasonable skill and care unless expressly stated in the Connected Agreements.

Section 5. Intellectual Property Rights

5.1 Except as expressly stated otherwise, all Intellectual Property Rights in the Software are reserved by Us or Our Licensors. We own all rights in Our Software other than any third-party Software identified in the commercial terms; no title to or ownership of any Software or Documentation, is transferred to You under this Agreement. You must not modify or delete any proprietary notices contained in or provided with the Software or Documentation.

5.2 Subject at all times to Section 15 We undertake at our own expense to defend You or, at its option, settle any claim or action brought against You alleging that the possession, use, development or maintenance of the Software (or any part thereof) in accordance with the terms of this licence infringes the UK Intellectual Property Rights of a third party (Claim) and shall be responsible for any reasonable losses, damages, costs (including legal fees) and expenses incurred by or awarded against You as a result of or in connection with any such Claim. For the avoidance of doubt, this clause 5.2 shall not apply where the Claim in question is attributable to possession, use, development or maintenance of the Software (or any part thereof) by You other than in accordance with the terms of this licence, use of the Software in combination with any hardware or software not supplied or specified by Us if the infringement would have been

avoided by the use of the Software not so combined, or use of a non-current release of the Software.

Section 6. Data and Copyright Ownership

6.1 Individual Customer Data. The Customer data created by the Customer shall be the exclusive property of the Customer, subject to the rights granted to Pierhouse in this Agreement. The Customer hereby agrees that the return of that information is not feasible, as it will have been integrated into the Software and the related, proprietary databases of the Software.

6.2 To the extent Pierhouse, using processes and techniques that are unique to the Software, creates any information, Pierhouse shall exclusively own such data and information and any derivative works from it, as Intellectual Property Rights owned by Pierhouse however Pierhouse cannot make use of that information without the express written consent of the Customer which may be granted or withheld in the sole discretion of the Customer under its license agreement with Pierhouse.

6.3 Aggregate Data. Pierhouse may use anonymised data in electronic or other format to support ongoing improvements and enhancements to the Software. Once the Customer data is accepted into the Software for analysis and reporting, this data becomes part of the Software aggregate data and it cannot be retracted from the Software by the Customer.

Publication. If the Customer desires to publish or otherwise distribute or use, in whole or in part, any aggregate data or reports provided by Pierhouse or produced in connection with or derived from the Software, with the exception of strictly internal use within the Customer for quality assurance and business process improvements, the Customer must first obtain the prior express written consent of Pierhouse, which may be granted or withheld in the sole discretion of Pierhouse. To the extent the Customer is permitted to publish aggregate data, such aggregate data and any related information published in connection with it must be reviewed and approved by Pierhouse prior to publication and at Pierhouse's sole discretion the Customer may be required to acknowledge Pierhouse in any such publication, distribution or use.

Section 7. Dispute Resolution

7.1 If any dispute or disagreement arises between the parties which cannot be resolved by good faith discussions within 30 days, from the date of the dispute, the matter may be referred at the request of either party for resolution by the managing director, chief executive or equivalent level board member of either party (the "Officers").

7.2 Thereafter, should any dispute or disagreement not be capable of being settled by the Officers within 30 days then, before resorting to litigation or arbitration, the parties shall seek, in good faith, to resolve that dispute through mediation under the auspices of the Centre for Dispute Resolution (CEDR). If the dispute is not resolved by mediation within 90 days, or if either one of us should refuse to participate in the mediation then, unless except as otherwise agreed, the dispute may be referred to litigation.

7.3 However, this does not prevent either of us or Our Licensors from seeking a preliminary injunction or other remedies if, in the judgment of any of the parties, such action is necessary to prevent irreparable damage.

Section 8. Confidentiality

8.1 Each party shall, during the Term of this Agreement and thereafter, keep confidential all, and shall not use for its own purposes nor without the prior written consent of the other disclose to any third party any, information of a confidential nature (including, without limitation, trade secrets and information of commercial value) which may become known to such party from the other party and which relates to the other party or any of its affiliates, unless such information is public knowledge or already known to such party at the time of disclosure, or subsequently becomes public knowledge other than by breach of this Agreement, or subsequently comes

into the possession of such party from a third party having the right to disclose such information.

8.2 The terms of this Agreement are confidential and may not be disclosed without our prior written consent.

8.3 The provisions of this Section 8 shall remain in full force and effect notwithstanding termination of this Agreement for any reason whatsoever.

Section 9. Termination

9.1 This Agreement commences on the Commencement Date and will continue for the Term and thereafter until terminated by either party, subject to the Contract Period. If a break clause is identified in the commercial terms, then this Agreement may be terminated in accordance with that break clause. Either party may terminate this Agreement on six (6) months written notice to the other, such notice to expire at the end of the Contract Period or any month thereafter (but not before the end of the Contract Period). In such termination event of this Agreement, any agreements signed by the Parties directly connected to this Agreement, i.e., Connected Agreements dictating the terms and conditions of the cooperation of the Parties in relation to the use of the Software, will be automatically and simultaneously terminated and considered null and void, on the assumption of direct connection of said agreement with this Agreement and the need of coexistence for completion of the services.

9.2 Either party may terminate this Agreement at any time during the Term and prior to the expiry of the Minimum Period on written notice if:

(a) the other party is in material or persistent breach of any of the terms of this Agreement and either that breach is incapable of remedy, or the party fails to remedy that breach within 30 days after receiving written notice requiring the party to remedy that breach; or

(b) the other party are unable to pay its debts or become insolvent, or subject to an order or a resolution for liquidation, administration, winding-up or dissolution (otherwise than for the purposes of a solvent amalgamation or reconstruction), have an administrative or other similar officer appointed over all or any substantial part of its assets, or enter into or propose any composition or arrangement with its creditors generally, or are subject to any analogous event or proceeding it in any applicable jurisdiction;

9.3 Termination in accordance with this Section 9 shall be without prejudice to any other rights or remedies accrued prior to termination.

9.4 Termination of this Agreement for any reason shall not affect any provision in this Agreement designed or intended to survive termination expressly or by implication.

9.5 On termination of this Agreement:

(a) All rights granted hereunder shall cease immediately and revert to Us;

(b) You shall immediately destroy or return to Us (at our option) all copies of the Software and any related documentation in Your possession, custody or control and, in the case of destruction, certify to Us that you have done so and cease using software immediately in any form.

Section 10. Cancellation and Curtailment

10.1 If this Agreement is terminated in accordance with Section 9 We reserve the right to recover from You all costs incurred up to and beyond the date of termination that are directly associated with the orderly cessation and curtailment of the Software but no more than €50,000.

10.2 If this Agreement is terminated in accordance with Section 9 We reserve the right to recover from You the amount of any discounted or preferential Fees provided by Us for the duration of this Agreement up until Termination but no more than €50,000.

Section 11. Miscellaneous

11.1 In the event that the scope of any of the provisions of the Agreement is too broad in any respect to permit enforcement to its full extent, then it is agreed between us that such provision shall be enforced to the maximum extent permitted by law and that such provisions shall be deemed to be varied accordingly. However, any such variation shall not affect the validity and enforceability of the remainder of the Agreement.

11.2 We reserve the right to make such alterations in construction, design, operating parameters, materials and packaging of the Software, as We consider desirable on reasonable notice.

11.3 We shall be responsible for installation of or any training for installation or use of the Software or other customisation or services in respect of the Software only where expressly separately agreed in writing.

11.4 In this Agreement, 'licensed seat' means a single seat or, in the case of web-based solutions, location, from which the relevant parts of the Software can be accessed. Software cannot be used by (or used to produce output for) any other business premises, stores or other locations other than the authorised licence seats/workstations from which the Software can be accessed (as identified in the commercial terms). Any additional licences shall be on terms to be agreed by us in writing.

Section 12. Payment

12.1 You shall pay Us the Fee set out in the commercial terms which shall increase annually in line with inflation (UK RPI) cost or otherwise set out in the commercial terms. Payments are due by relevant dates where specified in the commercial terms. Where invoices are submitted payments shall be payable within thirty (30) days from the date of the invoice. You shall adhere to the due dates for payment and/or other payment terms set out herein and time for payment is of the essence in this Agreement.

12.2 All prices are exclusive of VAT and all other applicable taxes and duties which shall be payable in addition. We will supply periodic VAT invoices.

Section 13. Overdue Accounts

13.1 Without limitation to any other remedy We may have, We reserve the right to charge interest on any invoice or account balance not paid by the due date in accordance with Section 9 above. The rate of such interest chargeable shall be 0.5% for the first 6 weeks and afterward it goes up to 2% calculated from day to day from the date of invoice to the date of judgment or payment in full.

Section 14. Set Off

14.1 Payments shall be made without deduction and no payment shall be withheld or deferred on account of any claim, counterclaim or set-off.

Section 15. Limitation of Liability

15.1 Subject at all times to Section 15.3 and 15.4 below, Our liability (and that of our Licensors) for any and all claims for breach of warranty or breach of obligations under the Agreement, or for any loss or damage of whatsoever nature and howsoever caused shall be limited to either a sum equal to the Fee or €100,000 (whichever is the higher).

15.2 Our and/or Our Licensors liability to You (or any third party claiming under or through You) for any lost profits, data, indirect or consequential, special or contingent damages for any breach of warranty or other breach of Our obligations under the Connected Agreements, shall be limited to payment of damages up to a maximum amount of €50,000.

15.3 The parties agree that, in entering into this Agreement, they did not rely on any representations (whether express or implied) of any kind or of any person other than those expressly set out in

the Connected Agreements. Neither party shall have any liability otherwise than pursuant to the express terms of the Connected Agreements.

15.4 The exclusions in this Section 15 shall apply to the fullest extent permissible at law, but We do not limit or exclude liability including the following: Liability without limitation for death or personal injury caused by Our negligence or that of Our officers and employees, liability for fraud, liability for breach of the obligations to have the right to provide the Services, to deliver goods free of encumbrances of third-party claims not disclosed at the time of executing the Connected Agreements (legal defects) or breach of any other obligations that cannot be lawfully excluded or limited under Croatian law..

15.5 We shall have no liability to You for any loss, damage, costs, expenses or other claims for compensation arising directly or indirectly from any of Your Material or instructions supplied to Us which are incomplete, incorrect, inaccurate, illegible, out of sequence or in the wrong form, or arising from their late arrival or non-arrival, or any other fault of Yours.

15.6 Subject at all times to Section 15.7 below We undertake at our own expense to defend You from and against any claim or action that the use or possession of any of the Software or any part of them infringes the Intellectual Property Rights of a third party (IPR Claim), and shall be responsible for any reasonable losses, damages, costs (including legal fees) and expenses incurred by or awarded against You as a result of or in connection with that IPR Claim.

15.7 Subject at all times to Section 15.3 and 15.5, Our liability for any and all claims for breach of warranty or breach of obligations under the Connected Agreement, or for any loss or damage of whatsoever nature and howsoever caused shall be limited to either a sum equal to the Charges payable by You under the Connected Agreement or €50,000 (whichever is the higher). You agree that this limitation is reasonable given Your insurance arrangements in respect of loss or damage that You may incur as a result of the Connected Agreement.

Section 16. Force Majeure

16.1 In the event of any delay interruption or stoppage of Our business due directly or indirectly to industrial disputes or to natural causes or any other cause outside of Our reasonable control, We may suspend or postpone Our obligations or any of them under the Agreement until such delay interruption or stoppage has ceased. If the Force Majeure Event continues for a period exceeding two (2) months, either party may terminate this Agreement by providing written notice to the other party, without liability or obligation, other than for obligations accrued prior to the date of termination. Upon termination under this clause, We shall refund any fees paid by You for services not provided as of the termination date, less a reasonable amount for any services already performed. Neither party shall have any further liability to the other arising from the termination of this Agreement pursuant to this clause.

Section 17. Assignment

17.1 We may assign the benefit or any right or liability under this Agreement.

17.2 You may not assign (whether voluntarily, involuntarily, by operation of law or otherwise) this Agreement without Our prior written consent.

Section 18. Third Party Rights

18.1 No person who is not a party to this Agreement shall have any right to enforce any term of this Agreement.

Section 19. Waiver

19.1 No failure, delay or indulgence by either Party in exercising any right conferred upon the Party by this Agreement or by law shall operate as a waiver of such right or preclude the subsequent exercise of such right.

Section 20. Entire Agreement

20.1 This document, including the Commercial Terms and Schedules (if any):

(a) constitutes the entire agreement between the Parties relating to the provision of the Software by Us; and

(b) in relation to the provision of the Software by Us, supersedes any prior understanding or agreement between the Parties; and

(c) all other terms, express or implied by statute or otherwise, are excluded to the fullest extent permitted by law.

Section 21. Counterparts

21.1 This agreement may be executed in any number of counterparts, each of which when executed and delivered shall constitute a duplicate original, but all counterparts together shall constitute a single agreement.

Section 22. Validity

22.1 The invalidity or unenforceability for any reason of any part of a term of this Agreement shall not prejudice or affect the validity or enforceability of the remainder.

Section 23. Service of Notices and the Giving of Consent

23.1 Any notice or consent or the like required to be given by either party to the other in connection with the Agreement shall be in writing and shall be sent by email to Olimbia.mylona@jonitco.com, if referring to Pierhouse Technology or Marko.mihailovic@studenac.hr, if referring to the Customer, and every such notice, consent or the like shall be deemed to have been given at the time when in the ordinary course of transmission it should have been delivered at the address to which it was sent.

Section 24. Headings

24.1 The headings in the Agreement are intended for reference only and shall not affect their construction.

Section 25. Governing Law and Jurisdiction

25.1 The Agreement shall be subject to and be construed in accordance with the Croatian Law, and the courts of Croatia shall have exclusive jurisdiction to hear and to determine any claim or action in respect of the Agreement, specifically concerning the implementation of the licensing of the software and the related service within the jurisdiction of the Republic of Croatia. However, the proprietorship of the Software, as well as any rights related to the Software, including the licensing of the same shall remain subject to and construed in accordance with the English Law, and the courts of England shall have exclusive jurisdiction to hear and to determine any claim or action in respect to the Software and its licensing.

Contact List

Operations

olimbia.mylona@jonitaco.com

Sales NetTickIt

ben.biffen@pierhouse.co.uk

Support

richard.fisher@pierhouse.co.uk

ewa.galczynska@pierhouse.co.uk



Addendum to License Agreement

This Addendum is made between:

Pierhouse Business Solutions Limited
6.02 One Crown Square, Woking, Surrey, GU21 6HR
A company incorporated in England & Wales, Registration number 03455899
("Pierhouse")

and

Studenac d.o.o.
Četvrt Ribnjak 17, 21310 Omiš, Croatia
A company incorporated in Croatia, Company Registration No. 081168181
("Customer")

(together, "the Parties")

Background

Whereas, the Parties entered into a Licence Agreement concluded by the Parties on the 26th day of February 2025 with effective inception date of the service in October 2024 (the "Agreement") for the use of the NetTickIT® Software.

Whereas, the Parties now wish to amend the Agreement in respect of the timing of Licence Fee invoicing.

Agreed Amendments

1. **Licence Fee Invoicing Start Date**
   - Notwithstanding anything to the contrary in the Agreement, the Parties agree that the first invoice for Licence Fees shall be issued in **January 2026**.
2. **Contract Period**
   - The Contract Period for Licence Fee payments shall be extended for thirty-six **(36) months** from **1st January 2026**, expiring on **31st December 2028**, unless otherwise agreed by written means or unless terminated in accordance with the respective terms and conditions of the Agreement.
3. **Continuity of Terms**
   - All other terms, conditions, rights and obligations set out in the Agreement shall remain unchanged and in full force and effect. This Addendum shall be read in conjunction with and form an integral part of the Agreement.

Execution page follows:

****

Signed for and on behalf of:

Pierhouse Business Solutions Limited

Name: Ben Biffen.

Title: Director

Signature(s):

Date: 4/02/26

Studenac d.o.o.

Name: MICHAŁ SIEŃCZUK

Title:

Signature(s):

Date:

STUDENAC
Studenac d.o.o.
Cetvrt Ribnjak 27
21310 Omiš

Studenac d.o.o.

Name: MARINA TOMIĆ

Title:

Signature(s):

Date: 30.1.26

STUDENAC
Studenac d.o.o.
Cetvrt Ribnjak 27
21310 Omiš

pierhouse
Technologies

Pierhouse Business Solutions Limited
Trading as
Pierhouse Technologies

Services Agreement

Studenac Market

Version number: 1.1

Specification Sheet

Please review the following terms and if You are happy to do so, please sign overleaf to confirm Your agreement.

(1) Services Agreement
This Agreement relates to the provision by Us of Services to You in connection with Your use of the software ("the Software") licensed to You under the Licence Agreement.

(1) Set Up Costs
The following Charges are payable on the Commencement Date referred to overleaf and on receipt of a VAT invoice.

Frequency	Description of Services	Price ex VAT
One Off	NetTickIT development consisting of: - • Analysis of source data and integration API mapping. • Provide API method for supplying all product prices for a single store in a single API call • Provide API method for supplying all planogram data for a single store in a single API call • Data Integration, Template & Configuration • Specification Documentation. • Configuration of base system data, business rules and print batch creation process. • Creation of ticket templates. • Build and system test of configured solution. • 23 x Design Templates (already included 4 templates done during pilot) • Provisioning and deployment of production environment. • Custom Development to support NetTickIT integration for iPIS, bespoke print order • Samsung Printer Configuration • Install NetTickIT solution on client supplied Windows virtual machines in Oracle infrastructure. • Test and validate correct operation on Oracle infrastructure. Excludes any integration work for ESLs (list of all development that is required for the system set-up)	**€27,600**
	Requested Bespoke Development **Planogram Integration** Integrate client planogram data and configure application to utilise in print order. **Application Development** Create facility for store user to locally define the two products that form a "Grouped Product", i.e. a	**€15,000**

	multi-item label in Desktop web application & Mobile Android application	

(2) Go Live Costs

The following Charges are payable on the Effective Date and annually in advance thereafter, on receipt of a VAT invoice.

Frequency	Description of Services	Price ex VAT
Annually in advance for the term of the Agreement	Support and Maintenance Cover Period consisting of: • Coverage Hours: 9:00am to 5:00pm • Coverage Week: Monday to Friday • Excluding Croatian Public and Bank Holidays NetTickIT software updates are included as part of the agreement Refer to Schedule One for NetTickIT Support Service Levels	**€1.00 per Store per month** (minimum 1300 stores) Agreed service rate:- 1300 – 1799 stores: €1 1800-2,499 stores: €0,98 2500-3299 stores: €0,96 3300+ stores: €0,95
	Total	**€15,600 annually**

(3) Professional Services

A **uniform day rate of €500 per day** will be charged for all ad hoc professional service days excluding any associated travel time and costs. These include, but are not limited to, site consultancy visits, template design and development, system development, testing and training. These Charges are payable on commencement of works and on receipt of a VAT invoice.

All prices are exclusive of VAT which shall be payable in addition.

(4) The Client Investment Program (CIP)

All prices are exclusive of VAT which shall be payable in addition. Fees will not be increased within the contract period..

(2) Contract Period:

The Period for this Agreement (subject to the terms of this Agreement) commences on the Commencement Date referred to below and lasts for 36 calendar months from the Effective Date referred to below. This Agreement can be terminated in accordance with Section 9 of Our Standard Terms and Conditions (in particular, see Section 9.1).

This **Services Agreement version 1.1** between:

Pierhouse Business Solutions Limited trading as Pierhouse Technology ("Pierhouse Technology", "We", "Us" or "Our" as appropriate), 6.02 One Crown Square, Woking, Surrey, GU21 6HR

And

Studenac Market, ("Customer", "You" or "Your" as appropriate) Četvrt Ribnjak 17, 21310 Omiš, Croatia,

is made on the date on which it is signed by both parties (the "Commencement Date") but Your right to use the Software shall not take effect until the date on which the Software is first installed by Us at any of the authorised licensed seats, workstations or stores referred to above ("the Effective Date").

This **Services Agreement version 1.1** consists of the Specification Sheet identified above, Our Standard Terms and Conditions of Service attached and any Schedules.

Pierhouse Business Solutions Limited trading as Pierhouse Technology
6.02 One Crown Square,
Woking, Surrey, GU21 6HR
A company incorporated in England & Wales
Registration number 03455899

Name and Title of Authorised Signatory JAKUB DUDZIAK, DIRECTOR

Signature

Date 26/02/2025

STUDENAC MARKET
Četvrt Ribnjak 17,
21310 Omiš, Croatia
A company incorporated in Croatia
Company registration no. 081168181,
("Customer", "You" or "Your" as appropriate),

Name and Title of Authorised Signatory

Signature

Date 19.2.2025

The Standard Terms and Conditions of Service

1 Definitions

1.1 In these Standard Terms and Conditions of Service (the "Terms") terms shall have the meanings set out in the Specification Sheet or as set out below:

"Agreement" means the Specification Sheet and these Standard Terms and Conditions of Service;

"Charges" means the charges shown in the Specification Sheet, and subject thereto in Our brochures or other published literature from time to time;

"**Connected Agreement**" means the License Agreement in relation to the Software which includes the Commercial Terms, standard terms and conditions, and the Schedule and Addendum agreed by the parties in writing.

"**Connected Agreements**" means, collectively, this Agreement which includes the Specification Sheet and these Standard Terms and Conditions of Service dictating the terms and conditions of the cooperation of the Parties in relation to the use of the Software and the License Agreement in relation to the Software which includes the Commercial Terms, standard terms and conditions, and the Schedule and Addendum agreed by the parties in writing.

"Commencement Date" means the date of commencement of this Agreement, being the date on which the Agreement is signed by both parties unless otherwise specified in the Specification Sheet;

"Coverage Day(s)" means a support cover day included within the Coverage Week shown in the Specification Sheet;

"Coverage Hour(s)" means the hours of support cover of a Coverage Day shown in the Specification Sheet;

"Cover Period" means the total support cover period of the combined Coverage Weeks and Coverage Hours shown in the Specification Sheet;

"Coverage Week(s)" means the days per week of support cover shown in the Specification Sheet;

"Document" includes, in addition to a document in writing, a map, plan, design, drawing, picture or other image, or any other record of any data or information in any form or media;

"Effective Date" means the date on which the Software is first installed by Us at any of the authorised licence seats, workstations or stores unless otherwise specified in the Commercial Terms;

"Our Material" means any Documents or other materials provided by Us relating to the Services or otherwise in connection with this Agreement e.g. API Documentation, integration material, training material, software specification, etc;

"Prime Shift" means the hours between 9:00am and 5:00pm Monday to Friday, excluding Croatian public and Bank Holidays;

"Schedule" means the relevant Schedule to this Agreement which forms an integral part of this Agreement;

"Services" means the services (and any ancillary goods (if any) to be provided by Us to You and referred to in the Specification Sheet;

"Specification Sheet" means the Specification Sheet signed by You and Us to which these Terms are appended;

"Term" means the period of this Agreement commencing on the Commencement Date which will continue for the Contract Period and thereafter unless and until terminated in accordance with this Agreement;

"Your Material" means any Documents or other materials provided by You relating to the Services or otherwise in connection with this Agreement.

1.2 Words denoting the plural shall include the singular and vice versa. Words denoting a gender shall include all genders. The headings in these Terms are for convenience only and shall not affect their interpretation.

2 Supply of the Services

2.1 We shall provide the Services to You subject to these Terms. Any changes or additions to the Services or these Terms must be agreed in writing by both parties. In the event of any conflict or inconsistency between these Terms and the Specification Sheet, the Specification Sheet shall prevail.

2.2 You shall at Your own expense supply Us with all necessary Documents or other materials requested by Us relating to the Services, within sufficient time to enable Us to provide the Services in accordance with the Agreement. You shall ensure the accuracy of all Your Material.

2.3 You shall at Your own expense retain duplicate copies of all Your Material and insure against the full value of its loss or damage. We shall have no liability for any such loss or damage, however caused. You shall be responsible for the safekeeping of all Our Material which shall be at Your sole risk from the time of delivery to You or to Your order.

2.4 It is agreed that failure to meet any estimated timetable (if any) as set out in the Specification Sheet or otherwise shall not constitute a breach of Agreement unless otherwise expressly stated in the Specification Sheet. .

2.5 We may at any time without notifying You make any changes to the Services which are necessary to comply with any applicable safety or other statutory requirements, or (on notice to You) changes which do not materially affect the nature or quality of the Services.

3 Charges

3.1 You shall pay Us the Charges set out in the Specification Sheet. You shall also pay any additional sums which are agreed between Us for the provision of the Services (or any additional goods or services) from time to time or which, in both parties discretion, are reasonably required as a result of Your instructions or lack of instructions, the inaccuracy of any of Your Material, any other agreed change to this Agreement or cause attributable to You.

3.2 We shall be entitled to vary Charges in accordance with the Specification Sheet. Any additional charges for goods or services provided by Us shall be as set out in Our published literature from time to time and may be increased by giving You not less than one months' written notice.

3.3 The Charges won't be increased by Us annually throughout the 36 month period or as otherwise set out in the Specification Sheet. Payments are due by relevant dates where specified in the Specification Sheet. Where invoices are submitted payments shall be payable within 30 days at the date of the invoice. You shall adhere to the due dates for payment and/or other payment terms set out herein and time for payment (but not performance of the Services) is of the essence in this Agreement.

3.4 All prices are exclusive of VAT and all other applicable taxes and duties which shall be payable by You in addition. We will supply periodic VAT invoices.

3.5 Without limitation to any other remedy We may have, We reserve the right to charge interest on any invoice or account balance not paid by the due date. The rate of such interest chargeable shall be the maximum allowable statutory rate of interest under Croatian law.

3.6 Payments shall be made without deduction and no payment shall be withheld or deferred on account of any claim, counterclaim or set-off.

4 Claims

4.1 Notice of damage, delay, partial loss of goods (if any) in transit or of non-delivery must be given in writing to Us and the carrier within three clear working days of delivery (or expected delivery) of the goods and any claim in respect thereof must be made in writing to Us and the carrier within thirty days of delivery (or expected delivery). We shall not be liable in respect of any claim in relation to non-delivery unless the aforementioned requirements have been complied with, except in any particular case whether You prove that (1) it was not possible to comply with the requirements and (2) notice (where required) was given and the claim made as soon as reasonably possible.

5 Title

5.1 Your right to use Our Material shall not arise until We have received in full (in cash or cleared funds) all sums due to Us in respect of any goods (if any) and Services supplied by Us under this Agreement.

6 Rights in Your Material and Our Material

6.1 The copyright and any other intellectual property rights in:

6.1.1 Your Material shall belong to You; and

6.1.2 Our Material shall, unless otherwise agreed in writing in the Specification Sheet belong to Us, subject only to Your non-transferable right to use Our Material for the purposes of utilising the Services during the Term of this Agreement.

6.2 All Documents provided or received by either party for the purposes of this Agreement shall be kept confidential by the receiving party; but the foregoing shall not apply to any Documents or other materials, which are public knowledge at the time when they are so provided by either party, and shall cease to apply if at any future time they become public knowledge through no fault of the other party or if disclosure is required by law.

6.3 You warrant and undertake that any of Your Material and its use by Us for the purpose of providing the Services will not infringe the copyright or other intellectual property rights of any third party, and You shall indemnify Us against any loss, damages, costs, expenses or other claims arising from any such infringement.

6.4 We warrant that Our Material supplied by Us and its use by You for the purposes of utilising the Services will not infringe the copyright or other intellectual property rights of any third party, and We shall indemnify You against any loss, damages, costs, expenses or other claims arising from any such infringement.

6.5 In this Condition 6 intellectual property rights means all patents, copyrights, design rights, trade marks, service marks, trade secrets, know-how, database rights and other rights in the nature of intellectual property rights (whether registered or unregistered) and all applications for the same anywhere in the world.

7 Warranties and Liability

7.1 All warranties related to the Services provided under this Agreement are governed by the terms set out in the Connected Agreement, i.e., License Agreement. The warranties outlined therein, including any limitations, exclusions, and remedies, apply jointly and collectively to all obligations and deliverables under the Connected Agreements.

8 Your Property

8.1 Except in the case where You are not acting in the course of a business nor holding Yourself out as doing so, Your Material and all property supplied to Us by or on Your behalf shall while it is in Our possession or in transit to or from You be deemed to be at Your risk unless otherwise agreed and You should insure against this accordingly.

8.2 We shall be entitled to make a reasonable charge for the storage of any of Your Material left with Us at Your request after completion of the Services.

9 Termination

9.1 This Agreement commences on the Commencement Date and will continue for the Term and thereafter until terminated by either party, subject to the Contract Period. If a break clause is identified in the Specification Sheet then this Agreement may be terminated in accordance with that break clause. Either party may terminate this Agreement on 6 months written notice to the other, such notice to expire at the end of the Contract Period or any month thereafter (but not before the end of the Contract Period).

9.2 Either party may terminate this Agreement at any time during the Term and prior to the expiry of the Contract Period on written notice if:

9.2.1 the other party is in material or persistent breach of any of the terms of this Agreement and either that breach is incapable of remedy, or the party fails to remedy that breach within 30 days after receiving written notice requiring You to remedy that breach; or

9.2.2 the other party are unable to pay its debts or become insolvent, or subject to an order or a resolution for liquidation, administration, winding-up or dissolution (otherwise than for the purposes of a solvent amalgamation or reconstruction), have an administrative or other similar officer appointed over all or any substantial part of its assets, or enter into or propose any composition or arrangement with its creditors generally, or is subject to any analogous event or proceeding it in any applicable jurisdiction; or

9.3 Termination in accordance with this Section 9 shall be without prejudice to any other rights or remedies accrued prior to termination.

9.4 Termination of this Agreement for any reason shall not affect any provision in this Agreement designed or expressed to survive termination.

9.5 On termination of this Agreement:

9.5.1 All rights granted hereunder shall cease immediately and revert to Us;

9.5.2 You shall immediately destroy or return to Us (at Our option) all copies of Our Material and any related documentation in Your possession, custody or control and, in the case of destruction, certify to Us that You have done so. To the extent Our Material provided under this Agreement includes any software such software shall be deemed to be Software licensed under the terms of the Licence Agreement unless otherwise agreed.

10 Cancellation and Curtailment

10.1 If this Agreement is terminated in accordance with Section 9 during the Contract Period We reserve the right to recover from You all costs incurred up to and beyond the date of termination that are directly associated with the orderly cessation and curtailment of the Services.

10.2 Is this Agreement is terminated in accordance with Section 9 during the Contract Period We reserve the right to recover from You the amount of any discounted or preferential Charges provided by Us for the duration of this Agreement up until Termination.

11 Assignment

11.1 We may not assign the benefit or any right or liability under this Agreement without Your prior written consent. You will not unreasonably withhold your consent.

11.2 You may not assign (whether voluntarily, involuntarily, by operation of law or otherwise) this Agreement without Our prior written consent.

12 Entire Agreement

12.1 This document, including the Specification Sheet and Schedules (if any):

12.1.1 constitutes the entire Agreement between the Parties relating to the provision of the Services by Us; and

12.1.2 in relation to the provision of the Services by Us, supersedes any prior understanding or agreement between the Parties; and

12.1.3 all other terms, express or implied by statute or otherwise, are excluded to the fullest extent permitted by law.

13 Counterparts

13.1 This agreement may be executed in any number of counterparts, each of which when executed and delivered shall constitute a duplicate original, but all counterparts together shall constitute a single agreement.

14 General

14.1 A notice required or permitted to be given by either of us to the other under these Terms shall be in writing addressed to the other party at its address set out in the Specification Sheet or such other address as may at the relevant time have been notified in writing pursuant to this provision to the party giving the notice.

14.2 If any provision of these Terms is held by any court or other competent authority to be invalid or unenforceable in whole or in part, the validity of the other provisions of these Terms and the remainder of the provision in question shall not be affected.

14.3 No person who is not a party to this Agreement shall have any right to enforce any term of this Agreement.

14.4 No failure, delay or indulgence by either Party Us in exercising any right conferred upon the Party by this Agreement or by law shall operate as a waiver of such right or preclude the subsequent exercise of such right.

14.5 If any dispute or disagreement arises between the parties which cannot be resolved by good faith discussions within 30 days, from the date of the dispute, the matter may be referred at the request of either party for resolution by the managing director, chief executive or equivalent level board member of either party (the "Officers").

14.6 Thereafter, should any dispute or disagreement not be capable of being settled by the Officers within 30 days then, before resorting to litigation or arbitration, the parties shall seek, in good faith, to resolve that dispute through mediation under the auspices of the Centre for Dispute Resolution (CEDR). If the dispute is not resolved by mediation within 90 days, or if either one of Us should refuse to participate in the mediation then, unless except as otherwise agreed, the dispute may be referred to litigation.

14.7 However, this does not prevent either of either partyfrom seeking a preliminary injunction or other remedies if, in the judgment of any of the parties, such action is necessary to prevent irreparable damage.

14.8 This Agreement shall be subject to and construed in accordance with Croatian Law, and the courts of Croatia shall have exclusive jurisdiction to hear and to determine any claim or action in

respect of the Agreement. However, any disputes or matters arising in relation to the Software, as licenced in accordance to separate arrangements or agreements between the Parties, the courts of England shall have exclusive jurisdiction to hear and to determine any claim or action in this respect and in accordance to the applicable provisions of the English Law. .

Studenac Market Maintenance and Support Options
Schedule One

1 Definitions

In this Schedule all terms shall have the meaning as set out in the Services Agreement.

In addition to all other terms defined in the Service Agreement, the following shall have the respective meaning.

"**NetTickIT**" means the software licensed by Pierhouse Technologies to the Customer under the Licence Agreement, and as defined therein.

1.1 Support Process

The NetTickIT installation is supported as follows:

- **1st Line Support**
- **2nd Line Support**

1.2 3rd Line Support Coverage Hours

- **Helpdesk availability:** 9:00am to 5:00pm Monday to Friday, excluding Croatian public holidays

1.3 Helpdesk Service Levels

Priority levels are suggested by You at the time of logging a call. Upon receipt of a support call, Our Helpdesk will log the issue, investigate it and decide the appropriate priority according to Our 5 level prioritisation methodology.
Support calls are prioritised as follows:

- **P1** - System Unavailable/trading impaired
  - entire system is unavailable to all users
- **P2** – High
  - module(s) within the system are unavailable to all users
- **P3** – Medium
  - Some functionality within a module is unavailable to all users
- **P4** – Low
  - Some agreed functionality has stopped operating in the agreed manner, but the issue isn't stopping users carry out their tasks
- **CR** – Change Request
  - A request has been made to alter the system in any way

These prioritisations are only applicable where the NetTickIT software has generated a fault or an error. If an issue has been caused by something out with Our area of responsibility (i.e. user data error, user mistake, network / hardware / operating system errors) then these prioritisations do not apply. Until each call is closed the call will be progressed at an agreed priority level.

Priority Level	Classification	Initial Response	Subsequent Updates	Target Resolution	% of incidents resolved within Target Resolution Time (monthly)
P1	System Unavailable	Within 1 working hour	Every 1 working hours	Within 4 working hours	99%
P2	High	Within 4 working hours	Every 1 working day	Within 2 working days	97%

P3	Medium	Within 8 working hours	Every 2 working days	Within 1 working week	95%
P4	Low	Within 16 working hours	Every 1 working week	Within 2 working weeks	95%
CR	Change Request	Within 2 working days	As required	n/a	n/a

We aim to meet these targets. If We fail to deliver the required service for 3 consecutive months, a review will be conducted, and corrective procedures will be implemented.

1.4 Escalation Process

If an issue is not resolved within the target time, escalation is as follows:

Primary Contact: NetTickIT Global Support Helpdesk (email: studenacsupport@nettickit.com)

1st Escalation: Ewa Galczynska (email: ewa.galczynska@pierhouse.co.uk)

2nd Escalation: Richard Fisher (email: Richard.fisher@pierhouse.co.uk)

1.5 NetTickIT Mobile App Support

NetTickIT mobile app is designed to work on the following devices:

- The supported Android devices will be confirmed and agreed in a schedule to this agreement.

These devices must be running the following software as listed below:

- Android 9.0 or above
- iOS: Supported versions

For the duration of the Services Agreement, We will ensure that the NetTickIT mobile app will work on all supported software versions on the supported devices.

We will ensure the NetTickIT mobile app supports new minor and major version releases (such as Android 11.0) as soon as practically possible after the release. Any development work that We are required to undertake to ensure that the NetTickIT mobile app continues to operate fully on the supported software versions on the supported devices will be performed under this agreement and at no cost to You.

All support issues for the core NetTickIT mobile app will be assigned a priority level of P2, P3 or P4 (see Section 2.3 Service Helpdesk Levels). Any support issues which require Us to liaise with the developers of the 3rd party components will be excluded from these priority levels, but We will still take all reasonable endeavours to resolve the issue.

Frequency	Description of Services	Price ex VAT
Monthly in advance for the term of the Agreement	**Standard Support – Monday to Friday 9am – 5pm CET** • Coverage Hours: 9:00am to 5:00pm • Coverage Week: Monday to Friday • Excluding mainland Croatia Public and Bank Holidays	€1.00 per store per month. (Minimum 1,300 Stores) Agreed service rate:-

	NetTickIT software updates included as part of the agreement.	1300 – 1799 stores: €1 1800-2,499 stores: €0,98 2500-3299 stores: €0,96 3300+ stores: €0,95

(3) Professional Services

A uniform day rate of €500.00 will be charged for all ad hoc professional service days excluding any associated travel time and costs. These include, but are not limited to, site consultancy visits, template design and development, system development, testing and training. This day rate will be used to quote all future requirements for ad-hoc professional services. The quotation will specify the charges and payment schedule which will be agreed between the Parties prior to work commencing. Payment will be due 30 days from the date of the VAT invoice.

Addendum to Service Agreement

This Addendum is made between:

Pierhouse Business Solutions Limited
6.02 One Crown Square, Woking, Surrey, GU21 6HR
A company incorporated in England & Wales, Registration number 03455899
("Pierhouse")

and

Studenac d.o.o.
Četvrt Ribnjak 17, 21310 Omiš, Croatia
A company incorporated in Croatia, Company Registration No. 081168181
("Customer")

(together, "the Parties")

Background

Whereas, the Parties entered into a Service Agreement concluded by the Parties, on the 26th day of February 2025, with effective inception date of the licencing in October 2024 (the "Agreement") for the maintenance and support connected to the use of NetTickIT® Software.

Whereas, the Parties now wish to amend the Agreement in respect of the timing of the Service Fee invoicing.

Agreed Amendments

1. **Service Fee Invoicing Start Date**
   - Notwithstanding anything to the contrary in the Agreement, the Parties agree that the first invoice for Licence Fees shall be issued in **January 2025**.
2. **Contract Period**
   - The Contract Period for Licence Fee payments shall be extended for **thirty-six (36) months** from **1st January 2026**, expiring on **31st December 2028**, unless otherwise agreed by written means or unless terminated in accordance with the respective terms and conditions of the Agreement.
3. **Continuity of Terms**
   - All other terms, conditions, rights and obligations set out in the Agreement shall remain unchanged and in full force and effect. This Addendum shall be read in conjunction with and form an integral part of the Agreement.

Execution page follows:

****

BB

Signed for and on behalf of:

Pierhouse Business Solutions Limited

Name: Ben Biffen

Title: Director

Signature(s):

Date: 5/02/26

Studenac d.o.o.

Name:

Title:

Signature(s):

Date:

Studenac d.o.o.

Name: ANDRIJA TOMIĆ

Title:

Signature(s):

Date: 20.1.26

BB

Ovaj se prijevod sastoji
od 2 stranice / 5 listova
Broj: 212/10-26
Datum: 27.10.2026.

OVJERENI PRIJEVOD S ENGLESKOG NA HRVATSKI

RAČUN



Prijevod s engleskog na hrvatski jezik

pierhouse Technologies

račun

Studenac
Četvrt Ribnjak 17
21310 Omiš
Hrvatska
PDV ID broj HR02023029348

račun	INV-26-06-06
datum	30.06.2026.
broj sljedivosti	PB505568
broj narudžbenice kupca	nije primjenjivo
kontakt kupca	Marko Kralj

opis	**neto iznos**
NetTickIT hosting za razdoblje od svibnja do lipnja 2026.	
svibanj 2026.	2 000,00 eura
lipanj 2026.	2 000,00 eura

neto iznos	**4 000,00 eura**
PDV 0% (prijenos porezne obveze)	**0,00 eura**
ukupni iznos	**4 000,00 eura**

Uvjeti plaćanja:
14 dana od primitka računa

Robe i usluge se isporučuju
i pružaju u skladu s našim Općim uvjetima.



PDV ID broj GB 806 6443 30

podaci za plaćanje / BACS podaci:
kod banke: 30-93-20
broj računa: 86737904
račun: PIERHOUSE BUSINESS SOLUTIONS LIMITED
banka: Lloyds Bank PLC
Swift / BIC: LOYDGB21136
IBAN: GB18 LOYD 3093 2086 7379 04

Pierhouse Business Solutions Limited Telefon: +44 (0) 1252 735 000 www.pierhouse.co.uk
Crown House 6.02
One Crown Square
Woking, Surrey
GU21 6HR, Velika Britanija

Registrirano u Engleskoj i Walesu br. 03455899. Registrirani uredi kao što je navedeno na lijevoj strani.

Kraj prijevoda.
212/10/26: Ja, Lucia Miškulin Saletović, stalni sudski tumač za njemački i engleski jezik, imenovan rješenjem ministra nadležnog za poslove pravosuđa u Republici Hrvatskoj, KLASA: UP/I-710-02/26-01/227, URBROJ: 514-03-04-03/03-26-04 od 15. lipnja 2026., potvrđujem da gornji prijevod potpuno odgovara izvorniku sastavljenom na engleskom jeziku.
U Zagrebu, 27.10.2026.
212/10/26



pierhouse
Technologies

invoice

Studenac
Četvrt Ribnjak 17
21310 Omiš
Croatia
VAT id no. HR02023029348

Invoice	INV-26-06-06
Date	30/06/2026
Traceability No	PBS05568
Customer Order No	n/a
Customer Contact	Marko Kralj

Description	Net Amount
NetTickIT Hosting for May - June 2026	
May 2026	€ 2,000.00
June 2026	€ 2,000.00

Net Amount	**€ 4,000.00**
VAT at 0.00% (reverse charge)	**€ 0.00**
Invoice Total	**€ 4,000.00**

BACS Information:
Sort Code: 30-93-20
A/C No: 86737904
A/C: PIERHOUSE BUSINESS SOLUTIONS LIMITED
Bank: Lloyds Bank PLC
Swift/BIC: LOYDGB21136
IBAN: GB18 LOYD 3093 2086 7379 04

Payment Terms:
14 days from the receipt of invoice

All goods and services are supplied subject to our standard Terms and Conditions.



Ovaj se prijevod sastoji
od 2 stranice / 5 listova
Broj: 209/10-26
Datum: 27.10.2026.

OVJERENI PRIJEVOD S ENGLESKOG NA HRVATSKI

RAČUN



Prijevod s engleskog na hrvatski jezik

pierhouse Technologies

račun

Studenac
Četvrt Ribnjak 17
21310 Omiš
Hrvatska
PDV ID broj HR02023029348

račun	INV-26-08-03
datum	31.08.2026.
broj sljedivosti	PB505604
broj narudžbenice kupca	nije primjenjivo
kontakt kupca	Marko Kralj

Opis	Iznos
NetTickIT licence, podrška i održavanje za rujan 2026.	
licence (na osnovi minimuma od 1300 trgovina)	8 450,00 eura
podrška i održavanje (na osnovi minimuma od 1300 trgovina)	1 300,00 eura
neto iznos	**9 750,00 eura**
PDV 0% (prijenos porezne obveze)	**0,00 eura**
ukupni iznos	**9 750,00** eura

Uvjeti plaćanja:
14 dana od primitka računa

Robe i usluge se isporučuju
i pružaju u skladu s našim Općim uvjetima.



PDV ID broj GB 806 6443 30

podaci za plaćanje / BACS podaci:
kod banke: 30-93-20
broj računa: 86737904
račun: PIERHOUSE BUSINESS SOLUTIONS LIMITED
banka: Lloyds Bank PLC
Swift / BIC: LOYDGB21136
IBAN: GB18 LOYD 3093 2086 7379 04

Pierhouse Business Solutions Limited Telefon: +44 (0) 1252 735 000 www.pierhouse.co.uk
Crown House 6.02
One Crown Square
Woking, Surrey
GU21 6HR, Velika Britanija

Registrirano u Engleskoj i Walesu br. 03455899. Registrirani uredi kao što je navedeno na lijevoj strani.

Kraj prijevoda.
209/10/26: Ja, Lucia Miškulin Saletović, stalni sudski tumač za njemački i engleski jezik, imenovan rješenjem ministra nadležnog za poslove pravosuđa u Republici Hrvatskoj, KLASA: UP/I-710-02/26-01/227, URBROJ: 514-03-04-03/03-26-04 od 15. lipnja 2026., potvrđujem da gornji prijevod potpuno odgovara izvorniku sastavljenom na engleskom jeziku.
U Zagrebu, 27.10.2026.
209/10/26



pierhouse
Technologies

invoice

Studenac
Četvrt Ribnjak 17
21310 Omiš
Croatia
VAT id no. HR02023029348

Invoice	INV-26-08-03
Date	31.08.2026
Traceability No	PBS05604
Customer Order No	n/a
Customer Contact	Marko Kralj

Description	Net Amount
NetTickIT Licenses, Support and Maintenace for September 2026	
Licenses (based on minimum 1,300 stores)	€ 8 450,00
Support and Maintenance (based on minimum 1,300 stores)	€ 1 300,00

Net Amount	**€ 9 750,00**
VAT at 0.00% (reverse charge)	**€ 0,00**
Invoice Total	**€ 9 750,00**

BACS Information:
Sort Code: 30-93-20
A/C No: 86737904
A/C: PIERHOUSE BUSINESS SOLUTIONS LIMITED
Bank: Lloyds Bank PLC
Swift/BIC: LOYDGB21136
IBAN: GB18 LOYD 3093 2086 7379 04

Payment Terms:
14 days from the receipt of invoice

All goods and services are supplied subject to our standard Terms and Conditions.



Ovaj se prijevod sastoji
od 2 stranice / 5 listova
Broj: 211/10-26
Datum: 27.10.2026.

OVJERENI PRIJEVOD S ENGLESKOG NA HRVATSKI

RAČUN



Prijevod s engleskog na hrvatski jezik

pierhouse Technologies

račun

Studenac
Četvrt Ribnjak 17
21310 Omiš
Hrvatska
PDV ID broj HR02023029348

račun	INV-26-08-07
datum	31.08.2026.
broj sljedivosti	PB505607
broj narudžbenice kupca	nije primjenjivo
kontakt kupca	Marko Kralj

opis	**neto iznos**
NetTickIT hosting za razdoblje od srpnja do rujna 2026.	
srpanj 2026.	2 000,00 eura
kolovoz 2026.	2 000,00 eura
rujan 2026.	2 000,00 eura

neto iznos	**6 000,00 eura**
PDV 0% (prijenos porezne obveze)	**0,00 eura**
ukupni iznos	**6 000,00 eura**

Uvjeti plaćanja:
14 dana od primitka računa

Robe i usluge se isporučuju
i pružaju u skladu s našim Općim uvjetima.



PDV ID broj GB 806 6443 30

podaci za plaćanje / BACS podaci:
kod banke: 30-93-20
broj računa: 86737904
račun: PIERHOUSE BUSINESS SOLUTIONS LIMITED
banka: Lloyds Bank PLC
Swift / BIC: LOYDGB21136
IBAN: GB18 LOYD 3093 2086 7379 04

Pierhouse Business Solutions Limited Telefon: +44 (0) 1252 735 000 www.pierhouse.co.uk
Crown House 6.02
One Crown Square
Woking, Surrey
GU21 6HR, Velika Britanija

Registrirano u Engleskoj i Walesu br. 03455899. Registrirani uredi kao što je navedeno na lijevoj strani.

Kraj prijevoda.
211/10/26: Ja, Lucia Miškulin Saletović, stalni sudski tumač za njemački i engleski jezik, imenovan rješenjem ministra nadležnog za poslove pravosuđa u Republici Hrvatskoj, KLASA: UP/I-710-02/26-01/227, URBROJ: 514-03-04-03/03-26-04 od 15. lipnja 2026., potvrđujem da gornji prijevod potpuno odgovara izvorniku sastavljenom na engleskom jeziku.
U Zagrebu, 27.10.2026.
211/10/26



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Technologies

invoice

Studenac
Četvrt Ribnjak 17
21310 Omiš
Croatia
VAT id no. HR02023029348

Invoice	INV-26-08-07
Date	31 08 2026
Traceability No	PBS05607
Customer Order No	n/a
Customer Contact	Marko Kralj

Description	Net Amount
NetTickIT Hosting for July - September 2026	
July 2026	€ 2 000,00
August 2026	€ 2 000,00
September 2026	€ 2 000,00

Net Amount	**€ 6 000,00**
VAT at 0.00% (reverse charge)	**€ 0,00**
Invoice Total	**€ 6 000,00**

BACS Information:
Sort Code: 30-93-20
A/C No: 86737904
A/C: PIERHOUSE BUSINESS SOLUTIONS LIMITED
Bank: Lloyds Bank PLC
Swift/BIC: LOYDGB21136
IBAN: GB18 LOYD 3093 2086 7379 04

Payment Terms:
14 days from the receipt of invoice

All goods and services are supplied subject to our standard Terms and Conditions.



Ovaj se prijevod sastoji
od 2 stranice / 5 listova
Broj: 210/10-26
Datum: 27.10.2026.

OVJERENI PRIJEVOD S ENGLESKOG NA HRVATSKI

RAČUN



Prijevod s engleskog na hrvatski jezik

pierhouse Technologies

račun

Studenac
Četvrt Ribnjak 17
21310 Omiš
Hrvatska
PDV ID broj HR02023029348

račun	INV-26-09-02
datum	28.09.2026.
broj sljedivosti	PB505610
broj narudžbenice kupca	nije primjenjivo
kontakt kupca	Marko Kralj

opis	**neto iznos**
NetTickIT zahtjev za promjenom	
automatizacija ponavljajućeg procesa zaključivanja serije u nedjelju	500,00 eura
izmjena dizajna elektroničkog sustava Multiušteda	250,00 eura

neto iznos	**750,00 eura**
PDV 0% (prijenos porezne obveze)	**0,00 eura**
ukupni iznos	**750,00 eura**

Uvjeti plaćanja:
14 dana od primitka računa

Robe i usluge se isporučuju
i pružaju u skladu s našim Općim uvjetima.



PDV ID broj GB 806 6443 30

podaci za plaćanje / BACS podaci:
kod banke: 30-93-20
broj računa: 86737904
račun: PIERHOUSE BUSINESS SOLUTIONS LIMITED
banka: Lloyds Bank PLC
Swift / BIC: LOYDGB21136
IBAN: GB18 LOYD 3093 2086 7379 04

Pierhouse Business Solutions Limited Telefon: +44 (0) 1252 735 000 www.pierhouse.co.uk
Crown House 6.02
One Crown Square
Woking, Surrey
GU21 6HR, Velika Britanija

Registrirano u Engleskoj i Walesu br. 03455899. Registrirani uredi kao što je navedeno na lijevoj strani.

Kraj prijevoda.
210/10/26: Ja, Lucia Miškulin Saletović, stalni sudski tumač za njemački i engleski jezik, imenovan rješenjem ministra nadležnog za poslove pravosuđa u Republici Hrvatskoj, KLASA: UP/I-710-02/26-01/227, URBROJ: 514-03-04-03/03-26-04 od 15. lipnja 2026., potvrđujem da gornji prijevod potpuno odgovara izvorniku sastavljenom na engleskom jeziku.
U Zagrebu, 27.10.2026.
210/10/26



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invoice

Studenac
Četvrt Ribnjak 17
21310 Omiš
Croatia
VAT id no. HR02023029348

Invoice	INV-26-09-02
Date	28.09.2026
Traceability No	PBS05610
Customer Order No	n/a
Customer Contact	Marko Kralj

Description	Net Amount
NetTickIT Change Request	
Automation of the recurring Sunday batch-closure process	€ 500,00
Multiušteda ESL design changes	€ 250,00

Net Amount	**€ 750,00**
VAT at 0.00% (reverse charge)	**€ 0,00**
Invoice Total	**€ 750,00**

BACS Information:
Sort Code: 30-93-20
A/C No: 86737904
A/C: PIERHOUSE BUSINESS SOLUTIONS LIMITED
Bank: Lloyds Bank PLC
Swift/BIC: LOYDGB21136
IBAN: GB18 LOYD 3093 2086 7379 04

Payment Terms:
14 days from the receipt of invoice

All goods and services are supplied subject to our standard Terms and Conditions.



Ovaj se prijevod sastoji
od 2 stranice / 5 listova
Broj: 213/10-26
Datum: 27.10.2026.

OVJERENI PRIJEVOD S ENGLESKOG NA HRVATSKI

IZJAVA



Prijevod s engleskog na hrvatski jezik

pierhouse Technologies

izjava

Studenac
Četvrt Ribnjak 17
21310 Omiš
Hrvatska
PDV ID broj HR02023029348

Datum izjave 29. rujna 2026.

datum računa	broj računa	detalji	ukupan iznos računa	datum dospijeća	neplaćeni iznos
30.06.2026.	INV-26-06-06	NetTickIT hosting za razdoblje od svibnja do lipnja 2026.	4 000,00 eura	08.10.2026.	4 000,00 eura
31.08.2026.	INV-26-08-03	NetTickIT licence, podrška i održavanje za rujan 2026.	9 750,00 eura	24.09.2026.	9 750,00 eura
31.08.2026.	INV-26-08-07	NetTickIT hosting za razdoblje od srpnja do rujna 2026.	6 000,00 eura	24.09.2026.	6 000,00 eura
28.09.2026.	INV-26-09-02	NetTickIT zahtjev za promjenom	750,00 eura	12.10.2026.	750,00 eura

trenutno	razdoblje 1	razdoblje 2	razdoblje 3	starije
4 750,00 eura	15 750,00 eura	0,00 eura	0,00 eura	0,00 eura

dospjeli iznos
20 500,00 eura

PDV ID broj GB 806 6443 30

podaci za plaćanje / BACS podaci:
kod banke: 30-93-20
broj računa: 86737904
račun: PIERHOUSE BUSINESS SOLUTIONS LIMITED
banka: Lloyds Bank PLC
Swift / BIC: LOYDGB21136
IBAN: GB18 LOYD 3093 2086 7379 04



Pierhouse Business Solutions Limited Telefon: +44 (0) 1252 735 000 www.pierhouse.co.uk
Crown House 6.02
One Crown Square
Woking, Surrey
GU21 6HR, Velika Britanija

Registrirano u Engleskoj i Walesu br. 03455899. Registrirani uredi kao što je navedeno na lijevoj strani.

Kraj prijevoda.
213/10/26: Ja, Lucia Miškulin Saletović, stalni sudski tumač za njemački i engleski jezik, imenovan rješenjem ministra nadležnog za poslove pravosuđa u Republici Hrvatskoj, KLASA: UP/I-710-02/26-01/227, URBROJ: 514-03-04-03/03-26-04 od 15. lipnja 2026., potvrđujem da gornji prijevod potpuno odgovara izvorniku sastavljenom na engleskom jeziku.
U Zagrebu, 27.10.2026.
213/10/26



pierhouse
Technologies

statement

Studenac
Četvrt Ribnjak 17
21310 Omiš
Croatia
VAT id no. HR02023029348

Statement Date 29th September 2026

Invoice Date	Invoice No.	Details	Invoice Total	Due Date	Outstanding Amount
30.06.2026	INV-26-06-06	NetTickIT Hosting for May - Jun 2026	€ 4 000,00	08.10.2026	€ 4 000,00
31.08.2026	INV-26-08-03	NetTickIT Licenses, Support and Maintenace for September 2026	€ 9 750,00	24.09.2026	€ 9 750,00
31.08.2026	INV-26-08-07	NetTickIT Hosting for Jul - Sep 26	€ 6 000,00	24.09.2026	€ 6 000,00
28.09.2026	INV-26-09-02	NetTickIT Change Request	€ 750,00	12.10.2026	€ 750,00

Current	Period 1	Period 2	Period 3	Older
€ 4 750,00	€ 15 750,00	€ 0,00	€ 0,00	€ 0,00

Amount Due
€ 20 500,00

BACS Information:
Sort Code: 30-93-20
A/C No: 86737904
A/C: PIERHOUSE BUSINESS SOLUTIONS LIMITED
Bank: Lloyds Bank PLC
Swift/BIC: LOYDGB21136
IBAN: GB18 LOYD 3093 2086 7379 04



petra@konticlegal.com

Od / From:	Josipa Banović <josipa.banovic@studenac.hr>
Poslano / Sent:	srijeda, 28. listopada 2026. 07:38
Prima / To:	ben.biffen@pierhouse.co.uk
Kopija / Cc:	accounts@pierhouse.co.uk; petra@konticlegal.com; Antonija Rajković <antonija.rajkovic@studenac.hr>; Martina Perić Blaić <martina.peric-blaic@studenac.hr>; Vesna Miščin <vesna.miscin@studenac.hr>
Predmet / Subject:	Confirmation of Outstanding Balance – Pierhouse Business Solutions Ltd

---

Dear Ben,

Our balances as of 29 September have been reconciled (EUR 20.500,00). We kindly ask you to submit your claims accordingly, if you have not already done so.

Thank you.

Kind regards,

--

Josipa Banović
Referent računovodstva

Address Četvrt Ribnjak 17 Omiš 21310 Hrvatska
Mobile +385 91 489 1038, **VPN** 20380
Email josipa.banovic@studenac.hr

IZJAVA O ODRICANJU ODGOVORNOSTI: Sadržaj ove poruke i eventualno priloženih datoteka je povjerljiv i namijenjen je samo osobama ili subjektima koji su navedeni u adresi. Ukoliko ste primili ovu poruku greškom, molimo Vas, obavijestite pošiljatelja, a poruku i sve njene privitke odmah, bez čitanja, trajno uklonite s računala. Bilo kakvo prenošenje, kopiranje ili distribucija informacija sadržanih u poruci trećim osobama je zabranjeno i može biti zakonski kažnjivo. Sadržaj, stavovi i mišljenja izneseni u poruci ne predstavljaju nužno stavove tvrtke Studenac d.o.o.

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Studenac
Četvrt Ribnjak 17
21310 Omiš
Croatia
VAT id no. HR02023029348

Invoice	INV-26-06-06
Date	30/06/2026
Traceability No	PBS05568
Customer Order No	n/a
Customer Contact	Marko Kralj

Description	Net Amount
NetTickIT Hosting for May - June 2026	
May 2026	€ 2,000.00
June 2026	€ 2,000.00

Net Amount	**€ 4,000.00**
VAT at 0.00% (reverse charge)	**€ 0.00**
Invoice Total	**€ 4,000.00**

BACS Information:
Sort Code: 30-93-20
A/C No: 86737904
A/C: PIERHOUSE BUSINESS SOLUTIONS LIMITED
Bank: Lloyds Bank PLC
Swift/BIC: LOYDGB21136
IBAN: GB18 LOYD 3093 2086 7379 04

Payment Terms:
14 days from the receipt of invoice

All goods and services are supplied subject to our standard Terms and Conditions.

VAT No. GB 806 6443 30

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invoice

Studenac
Četvrt Ribnjak 17
21310 Omiš
Croatia
VAT id no. HR02023029348

Invoice	INV-26-08-03
Date	31.08.2026
Traceability No	PBS05604
Customer Order No	n/a
Customer Contact	Marko Kralj

Description	**Net Amount**
NetTickIT Licenses, Support and Maintenace for September 2026	
Licenses (based on minimum 1,300 stores)	€ 8 450,00
Support and Maintenance (based on minimum 1,300 stores)	€ 1 300,00

Net Amount	**€ 9 750,00**
VAT at 0.00% (reverse charge)	**€ 0,00**
Invoice Total	**€ 9 750,00**

BACS Information:
Sort Code: 30-93-20
A/C No: 86737904
A/C: PIERHOUSE BUSINESS SOLUTIONS LIMITED
Bank: Lloyds Bank PLC
Swift/BIC: LOYDGB21136
IBAN: GB18 LOYD 3093 2086 7379 04

Payment Terms:
14 days from the receipt of invoice

All goods and services are supplied subject to our standard Terms and Conditions.

pierhouse
Technologies

invoice

Studenac
Četvrt Ribnjak 17
21310 Omiš
Croatia
VAT id no. HR02023029348

Invoice	INV-26-08-07
Date	31.08.2026
Traceability No	PBS05607
Customer Order No	n/a
Customer Contact	Marko Kralj

Description	**Net Amount**
NetTickIT Hosting for July - September 2026	
July 2026	€ 2 000,00
August 2026	€ 2 000,00
September 2026	€ 2 000,00

Net Amount	**€ 6 000,00**
VAT at 0.00% (reverse charge)	**€ 0,00**
Invoice Total	**€ 6 000,00**

BACS Information:
Sort Code: 30-93-20
A/C No: 86737904
A/C: PIERHOUSE BUSINESS SOLUTIONS LIMITED
Bank: Lloyds Bank PLC
Swift/BIC: LOYDGB21136
IBAN: GB18 LOYD 3093 2086 7379 04

Payment Terms:
14 days from the receipt of invoice

All goods and services are supplied subject to our standard Terms and Conditions.

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Technologies

invoice

Studenac
Četvrt Ribnjak 17
21310 Omiš
Croatia
VAT id no. HR02023029348

Invoice	INV-26-09-02
Date	28.09.2026
Traceability No	PBS05610
Customer Order No	n/a
Customer Contact	Marko Kralj

Description	**Net Amount**
NetTickIT Change Request	
Automation of the recurring Sunday batch-closure process	€ 500,00
Multiušteda ESL design changes	€ 250,00

Net Amount	**€ 750,00**
VAT at 0.00% (reverse charge)	**€ 0,00**
Invoice Total	**€ 750,00**

BACS Information:
Sort Code: 30-93-20
A/C No: 86737904
A/C: PIERHOUSE BUSINESS SOLUTIONS LIMITED
Bank: Lloyds Bank PLC
Swift/BIC: LOYDGB21136
IBAN: GB18 LOYD 3093 2086 7379 04

Payment Terms:
14 days from the receipt of invoice

All goods and services are supplied subject to our standard Terms and Conditions.

pierhouse
Technologies

statement

Studenac
Četvrt Ribnjak 17
21310 Omiš
Croatia
VAT id no. HR02023029348

Statement Date 29th September 2026

Invoice Date	Invoice No.	Details	Invoice Total	Due Date	Outstanding Amount
30.06.2026	INV-26-06-06	NetTickIT Hosting for May - Jun 2026	€ 4 000,00	08.10.2026	€ 4 000,00
31.08.2026	INV-26-08-03	NetTickIT Licenses, Support and Maintenace for September 2026	€ 9 750,00	24.09.2026	€ 9 750,00
31.08.2026	INV-26-08-07	NetTickIT Hosting for Jul - Sep 26	€ 6 000,00	24.09.2026	€ 6 000,00
28.09.2026	INV-26-09-02	NetTickIT Change Request	€ 750,00	12.10.2026	€ 750,00

Current	Period 1	Period 2	Period 3	Older
€ 4 750,00	€ 15 750,00	€ 0,00	€ 0,00	€ 0,00

Amount Due
€ 20 500,00

BACS Information:
Sort Code: 30-93-20
A/C No: 86737904
A/C: PIERHOUSE BUSINESS SOLUTIONS LIMITED
Bank: Lloyds Bank PLC
Swift/BIC: LOYDGB21136
IBAN: GB18 LOYD 3093 2086 7379 04

THE COMPANIES ACT 2006

Company No. **3455899**

The Registrar of Companies for England and Wales hereby certifies that PIERHOUSE BUSINESS SOLUTIONS LIMITED (originally called PIER HOUSE (SALES) LIMITED changed its name on 12th May 1999 to PIER HOUSE BUSINESS SOLUTIONS LIMITED which was changed on 10th October 2003 to PIERHOUSE BUSINESS SOLUTIONS LIMITED each change having been made by resolution) was incorporated under the Companies Act 1985 as a limited company on 27th October 1997.

The Registrar further certifies that according to the documents on the file of the company:-

a) BEN BIFFEN born in August 1990, appointed on 6th March 2023, a British national, JAKUB PAWEL DUDZIUK born in March 2001, appointed on 11th December 2024, a Polish national and MARTIN ROBERT OXLEY born in March 1962, appointed on 7th January 2020, a British national are the directors of the company,

b) the situation of the registered office is CROWN HOUSE, 6.02, ONE CROWN SQUARE, WOKING, ENGLAND GU21 6HR,

c) the main objects for which the company is established are, inter-alia:- "to carry on business as reprographic and digital printing services; to act as printers, publishers, distributors, processors and reproducers of all kinds of advertising materials and samples."

According to the documents on file and in the custody of the Registrar, the company is up to date with its filing requirements and has at least 1 director, who is a natural person over the age of 16.

The company has been in continuous unbroken existence since its incorporation and no action is currently being taken by the Registrar of Companies to strike the company off the register or to dissolve it as defunct. As far as the Registrar is aware, the company is not currently subject to one or more of the following: liquidation, company voluntary arrangement (or company voluntary arrangement moratorium), administration, moratorium or has a receiver or manager appointed.*****************

Given at Companies House, the **27th October 2026**

for the Registrar of Companies

This certificate records the result of a search of the information registered by the Registrar. This information derives from filings accepted in good faith without verification. For this reason the Registrar cannot guarantee that the information on the register is accurate or complete.

Companies House

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